# INTERNAL: DrChrono Payments error message

When enrolling a client for DrChrono payments (aka PaySimple) - you will first need to add the option under the feature rollout tool (FRT).

Once it is turned on, you/they will see this error message until the client completes the enrollment and has their merchant account attached to their DrChrono account.

This is *intended behavior* and just signifies that there is no merchant account attached yet. It will go away once their enrollment is complete with PaySimple/DrChrono payments.