

# DrChrono Payments Stripe: Light indicators on BBPOS hardware

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If you are seeing light indicators on your BBPOS hardware device, this is what they could mean:

## Light Indicators

|                                  |  |
|----------------------------------|--|
| None                             | The card reader is off.  |
| Flashing blue and white          | The card reader is connected and ready to accept card input for payment. (This is the behavior on the select payment method page).                             |
| Flashing blue every second       | The card reader is on and ready to connect to a device. (Will turn off after 5 minutes).   |
| Multicolored flashing            | The card reader has been discovered using Bluetooth Proximity and is ready to connect.   |
| Steady blue                      | The card reader is connected to a device.  |
| Flashing blue every 5 seconds    | The card reader is in standby mode. Standby mode only occurs when the BBPOS is connected to the iOS device. (Will remain in standby indefinitely).             |
| Alternating red and magenta      | The card reader is charging.   |
| Flashing red                     | The card reader's battery is low.  |
| Rapidly flashing blue and orange | The card reader has finished installing a software update. If the card reader is unresponsive after the update completes, restart it by turning it off and on. |

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