

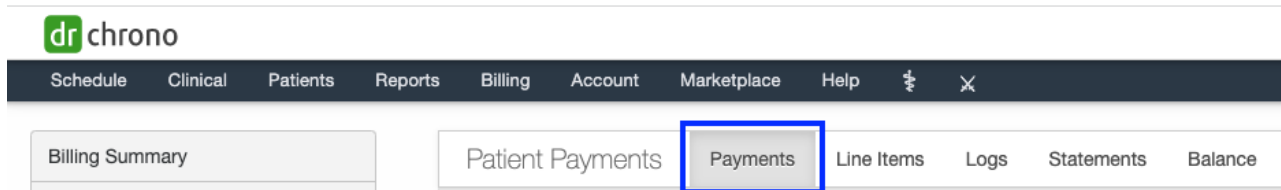
DrChrono Payments: Processing a patient payment on the web

07/24/2024 2:00 pm EDT

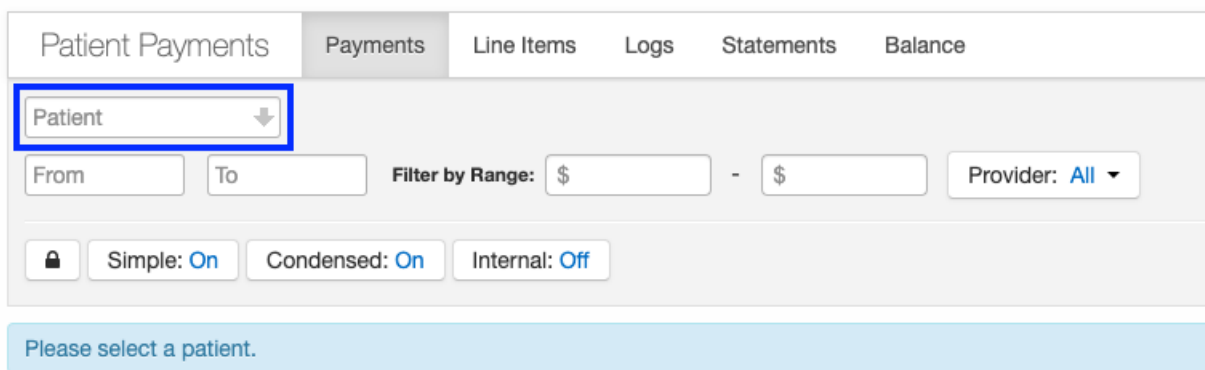
DrChrono is happy to offer your practice a simple, efficient, and convenient way to collect patient payments.

After you set up your account with DrChrono Payments, you are ready to process a payment.

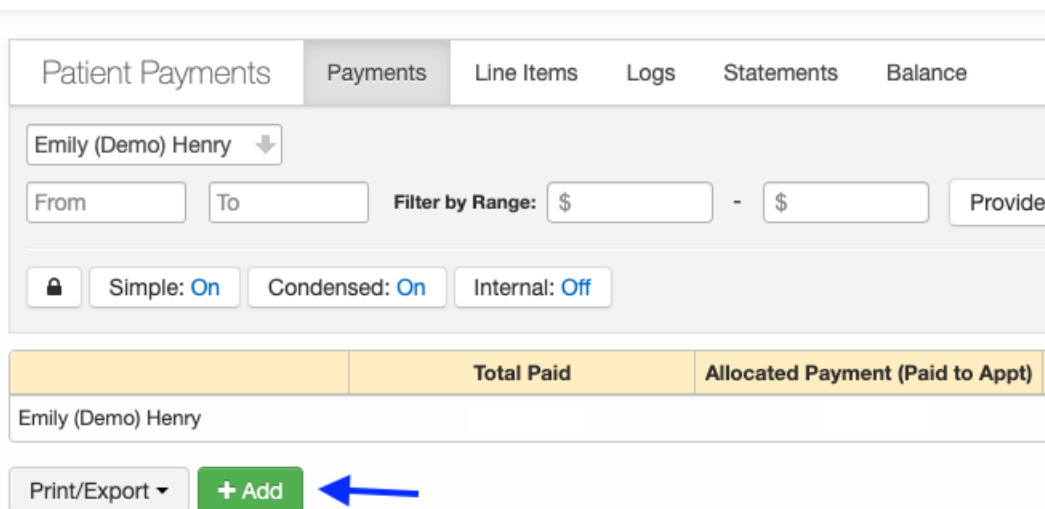
- Navigate to Billing > Patient Payments > Payments tab.



- Select the patient who is making a payment



- Click the green "+ Add" button



- Under Payment Method, you will have the option to select DrChrono Payments

New Cash ✕

Payment Date

Appointment

Line Item

Provider

Payment Method ←

Type

Notes

Amount \$

New Cash ✕

Payment Date

Appointment

Line Item

Provider

Payment Method

Type

Notes

Amount

- Once you select DrChrono Payments, additional fields will open. They will give you the option to swipe the patient's credit card or enter the information manually.

New Cash ✕

Provider

Payment Method

Type

Notes

Amount \$ Required

Card on File

Save card information

- You will also have the option of saving the card information for future payments. The information would be available in the drop-down titled "Card on File". You do not have to select this option for the payment to process.

New Cash ×

Provider

Payment Method

Type

Notes

Amount \$ Required

Card on File

Save card information

- You can swipe the patient's card using available readers ([catalog](#)) or manually enter it. If you choose to manually enter the information, you will be asked for the Cardholder's name, Credit Card number, Expiration date (mm/yy), CVV Security Code, and Zip/Postal code.

- After processing, it will be listed as Payment Method "PSMP".

#	<input type="checkbox"/> Unallocated	Posted Date	Payment Date	Appointment	Line Item	Provider	Payment Method	Type	Notes	Amount	Total	
▶ 0	<input type="checkbox"/>	\$12.00					PSMP	Credit		\$12.00		<input type="button" value="Receipt"/> <input type="button" value="Refund"/>

- If needed, you can print a receipt for the patient by clicking on the receipt button on the right side of the screen.