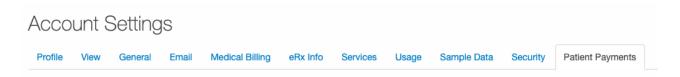
DrChrono Payments: Applying payments to multiple Merchant IDs

07/24/2024 1:55 pm EDT

When setting up your account to process credit card payments utilizing DrChrono Payments, you will need to set which merchant id the payments will be processed under. With DrChrono Payments, you can set the Merchant ID for the entire practice or an office within your practice group.

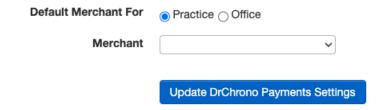
Setting for Entire Practice

- Navigate to Account > Provider Settings
- Select the Patient Payments tab



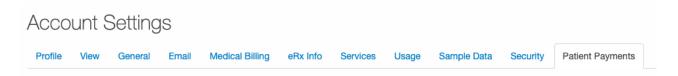
• Under the DrChrono Payments Heading, select the radio button for Practice. Your merchant ID can be selected from the drop down menu.

Merchant Setting



Setting for a specific office

- Navigate to Account > Provider Settings
- Select the Patient Payments tab



• Under the DrChrono Payments Heading, select the radio button for Office. The offices associated with your DrChrono Account will appear in a list on the left. From the drop down under Default Merchant, you can select the correct Merchant ID for each office.

Merchant Setting

Default Merchant For ○ Practice **⊙** Office

Merchant

Office	Default Merchant
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Update DrChrono Payments Settings