

# How to fix a claim rejected stating “RELATED CAUSES CODE: REQUIRED; MUST INDICATE ACCIDENT FOR PAYER.” on Workers' Compensation Claims

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When you are billing the claims to a Workers' Comp insurance, ensure the insurance information is updated in the Demographics > Workers' Comp section. This will give you the option to enter all of the applicable information and have that information populate in the appropriate place on the claim form.

After entering the information under Worker's Comp, ensure that the payment profile under the appointment is listing Worker's Comp for any claims that need to go to the Work Comp payer.

The system will know, based on the payment profile you select, to bill to the payer listed under Worker's Comp, instead of the patient's Primary Ins.

When you are ready to bill the claim out, select Worker's Comp Claim.

✓ Sufficient patient demographics to bill insurance.

### Worker's Compensation Patient Insurance History

Insurance Provider	<input type="text"/>
Insurance Payer ID	<input type="text"/>
Insurance Group Name	<input type="text"/>
Insurance Group Number	<input type="text"/>
Insurance Payer Address	<input type="text"/>
Insurance Payer Zip	<input type="text"/>
Insurance Payer City	<input type="text"/>
Insurance Payer State	<input type="text" value="-- Select a State --"/>
Date of Accident	<input type="text"/>
Insurance W.C.B. #	<input type="text"/>
Insurance W.C.B. Rating Code	<input type="text"/>
Insurance Carrier Code	<input type="text"/>
Insurance Case #	<input type="text"/>
State of Occurrence	<input type="text" value="-- Select a State --"/>
Property & Casualty Agency Claim #	<input type="text"/> *only for property & casualty claims
Workers comp notes	<input type="text"/>

Save Demographics