How to delete a charge on an appointment from the Live Claims Feed

07/24/2024 5:10 pm EDT

Deleting a charge from a patient's appointment is a breeze in the Live Claims Feed. The steps below will show you how fast and easy it is.

• Navigate to Billing > Live Claims Feed

Billing	
BILLING	
Billing	Summary
Live G	ams reed
Patien	t Payments
Day Sł	neet
Transa	ctions
Remitt	ance Reports
Unmat	ched ERAs
Insura	nce Credit Card Payments
Accou	nts Receivable
Patien	t Statements
Produc	ct/Procedure
Patien	t Balance Ledger
Fee So	hedule
Under	paid Items
Adjust	ment Master
Sales ⁻	Гах
Billing	Log

• Pull up the patient's account via their name, chart id, or claim number.

Live Claims Feed							
Select All Offices	Select None						
Claim Type All -	Claim St	All Billing St: All Appt Profiles: All	Calculate Counts O What's this? TFL Warning				
Patient	Payer Name	Payer ID drc claim # From	- To Clinical Note -				
Open window in new t	tab 🗌		Check All Clear Update	Filter			

• Click on the date of service to enter the appointment specifics.

Info	Claim ID	Patient	Date of Service	Office	Provider	Supervising Provider	Billing Provider Totals:	Billed \$150.00	Allowed \$150.00	Adjmt \$0.00	
	211221599	sample sample	5/09/2022 12:00AM	D Inpatient Hospital				\$150.00	\$150.00	\$0.00	
							Totals:	\$150.00	\$150.00	\$0.00	

• Scroll down to where the charges are located

	Code/Check Date	Description	Mods/Posted Date	Service Date 🕜	EPSDT	Qty/Min
	C 99213 🕂			From date To date		1.00
0	03/17/2022		03/17/2022	Check #	Ŧ	
+	• Add Line Item	elete Selected				

• Click in the empty box to the left of the code you would like to delete and then click "X Delete Selected"

	Code/Check Date	Description	Mods/Posted Date	Service Date 🕜	EPSDT	Qty/Min
	C 99213 🛡			From date To date		1.00
0	03/17/2022		03/17/2022	Check #	ŀ	
•	Add Line Item	elete Selected	<u> </u>			

• The system will display a confirmation message to ensure you meant to delete the code. If it is, just click OK and the code will be deleted from the patient's appointment.

drchrono.com says

Are you sure to delete these line items?

