

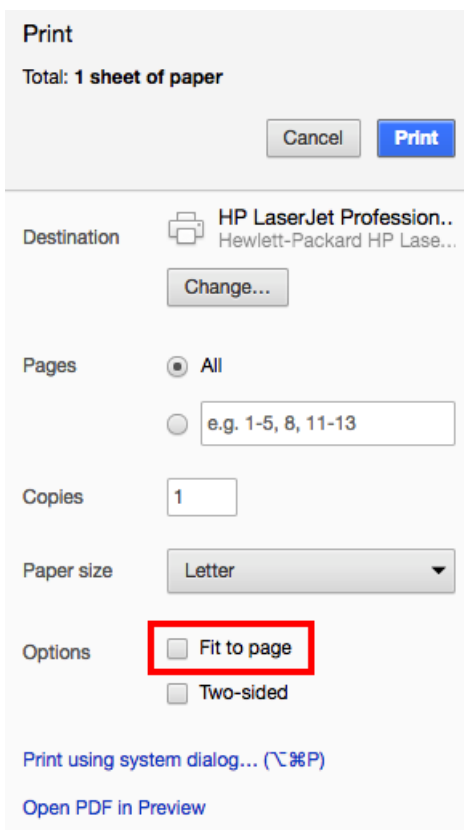
My printed HCFA form is not aligned.

07/24/2024 6:50 pm EDT

In DrChrono you may fill out HCFA-1500 forms by printing your claim information directly onto the blank HCFA form utilizing the HCFA-1500 (text) option. **The option in DrChrono is only configured to work with the most recent HCFA-1500 version.**

If the text does not align with the fields on the form, **please check if your printer and/or browser has the 'Fit to page' option disabled.**

In Google Chrome, the 'Fit to page' option is on the left-hand print settings pane that opens after you select the 'Print' button.



The image shows a print settings dialog box with the following fields and options:

- Print** (Title)
- Total: 1 sheet of paper
- Buttons: Cancel, Print
- Destination: HP LaserJet Profession.. Hewlett-Packard HP Lase... (with a printer icon and a Change... button)
- Pages: Radio buttons for All (selected) and e.g. 1-5, 8, 11-13
- Copies: Input field with 1
- Paper size: Dropdown menu with Letter selected
- Options: Fit to page (highlighted with a red box), Two-sided
- Print using system dialog... (⌘⌘P)
- Open PDF in Preview

Make sure **Fit to page** is unchecked and your HCFA-1500 alignment should be resolved. If not, please check to make sure your print is configured to print on 8.5" x 11" letter-size paper.

Here is a [video](#) that will walk you through the process of aligning your printed HCFA 1500 form.
