HCFA 1500 Boxes and Where Information is Pulled

07/24/2024 3:10 pm EDT

DrChrono will pull data from a patient's chart and your office settings to populate the CMS HCFA-1500 form. The following is a guide to identify which fields the data will be pulled from so updates can be made if necessary.

Essential Background Information

For an individual appointment, you can generate a CMS HCFA-1500 form by clicking on the appointment and going to the **Billing** tab at the top. In the top right corner of this window, we can click **Other Forms** and select the first option, **HCFA-1500** if you are printing on regular plain, white paper. Select the HCFA-1500 (text) option if you are using the red, preprinted HCFA paper.

Figure 0

Appointment Billing	Vitals Revisions	Eligibility	Flags	Custom Data	Com. Log	MU Helper	
			Pat	ient SuperBill	Clinical Note	Billing Details	Other Forms
Billing Status	Worker's Comp Claim	\$	HCFA Box	10 - Is patient'	s condition re		
ICD Version	ICD-10	\$		Employmer	nt No	HCFA/150 New York	00 02/12 (text) : C4
Patient Payment	0.00 \$			Auto Accider	nt Yes	New York	: C4.2
Payment Notes				Other Accider	nt No	New York	
Payment Posted Date	12/07/2017			Onset Date Typ	e Last Men	New York	
Pre Authorization Approval # Referral #				Onset Dat	te 12/03/201	7	021 Rev 4 form PR-2
Payment Profile	Auto Accident	\$		Other Date Typ	e Initial Visit	CA WC: F	form PR-4
Billing Profile	÷ +			Other Dat	te 12/04/201	7	Offit RFA
Billing Pick List	Choose Codes from Pick L	.ist					
Diagnosis Pick List	Choose Codes from Pt Pro	blems					

The CMS 1500 will update dynamically based on the Payment Profile field.

Figure 1

Billing Status	\$	HCFA Box 10 - Is patient's o	condition related to:
ICD Version	ICD-10 \$	Employment	No \$
Patient Payment	\$ 50.00 +	Auto Accident	No 💠
t	Receipt -	Other Accident	No 💠
Pre Authorization Approval #	Cash		
Referral #	Insurance	Onset Date Type	Onset of Current Symptoms or \$
Payment Profile	Insurance Out of Network Auto Accident	Onset Date	
Billing Profile	Workers' Comp	Other Date Type	- Other Date Type -
Billing Pick List	Choose Codes from Pick List	Other Date	
Diagnosis Pick List	Choose Codes from Pt Problems		
Credit Card Payment	Process Credit Card		

This will direct the system to pull data from the corresponding Insurance item under the **Insurances tab** under the **Demographics** section in the patient chart:

Figure 2

New Referral	Fax Demographic	s 🔒 Print Demo	graphics					+ Schedule New Appointm
Important D	Demographics Insu	rances Eligibility	Authorizations	Smoking Status	Flags	Balance	onpatient Payments	
BILLING WA	RNING: Missing Date	of Birth for patient						
Primary Ins	Secondary Ins Ter	tiary Ins Auto Ac	cident Worker's C	omp Durable Me	d Eqpt			

(Please note that alongside **Insurances** there are various blue "tabs," one of which is labeled **Demographics**. I will refer to this item as the **Demographics tab**, which exists within the Demographics **section**.)

HCFA 1500 items:

Carrier Block - Under **Account > Account Settings > Billing > HCFA/CMS-1500**, the first checkbox says **Payer Address.** If this box is checked, the Carrier Block will pull address data from the insurance information in the patient chart.

Box 1 - The checkbox will update based on which payer is selected in "Insurance Company" in the patient chart. Box 1a will pull data from the "Insurance ID Number."

Figure 3

Primary Ins Secondary Ins Tertia	ary Ins Auto Accident	Worker's Comp	Durable Med Eqpt	
Primary Insurance Save to Ins	urance History Patient Ir	nsurance History		
Subscriber is the Patient	Insured person is the sam	e person as the Patient	:	
Insurance Company	Medicare Plus Blue	*contact su	pport if you can't find an	insurance company.
	PO Box 32593, Detroit, MI	48232		
Carrier Payer ID	SX170			
TPL Code		*If the Med	icaid is Secondary	
Insurance ID Number	3456789			

Box 2 - Data pulls from First Name and Last Name fields, found under Important tab in the patient chart.

Box 3 - Data pulls from **Patient Date of birth** and **Patient Sex** fields, found under the Demographics tab in the patient chart.

Box 4 - In Figure 3, there is a checkbox called **Subscriber is the Patient**. If this is selected, nothing will appear in Box 4. If it is de-selected, **Subscriber** fields will appear below **Primary Insurance Notes** on the page, allowing you to enter subscriber information when the patient is covered under someone else's insurance policy.

Figure 4

Primary Insurance Notes		2
Patient relationship to the Subscriber	Spouse	*
Subscriber first name	Tammy]
Subscriber middle name		
Subscriber last name	Medicare	
Subscriber's Sex	Female	\$
Subscriber suffix		e.g. I, II, III, IV, Jr, Sr
Subscriber DOB	12/07/2017 e.g. 8/8/1979	
Subscriber SSN	111-11-1111]
Subscriber Phone Number		
Subscriber Address	111 street]
Subscriber Zip Code	11111	<u>ه</u>
Subscriber City		
Subscriber State		\$
Subscriber Country	UNITED STATES	 ↓

Box 5 - Address information is found in the Demographics tab. Relevant fields are Street Address, Zip Code, City, State

Phone number pulls from the **Important** tab. (The system will prioritize the **Cell Phone** field, then the **Home Phone** field, then the **Office Phone** field.)

Box 6 - Pulls from Patient relationship to the Subscriber in the Insurances tab (Figure 4)

Box 7 - Subscriber address information, as shown in Figure 4, comes from the **Insurances** tab. Relevant fields are Subscriber Address, Subscriber Zip Code, Subscriber City, Subscriber State

Box 8 - This box is reserved for NUCC use

Box 9 - If there is information under Secondary Insurance for the patient, this box will display the Subscriber's name.

9a - displays whatever information is entered under **Insurance Group #** in the Secondary Insurance under the Insurances tab.

9b - this box is reserved for NUCC use

 $9 \mbox{c}$ - this box is reserved for NUCC use

9d - Insurance Plan Name or Program Name - displays whatever information is entered under Insurance Company in the Secondary Insurance under the Insurance tab.

Box 10 - Items A, B, C in this Box will update automatically based on the Payment Profile of the appointment (figure 1) but can be manually edited using the Yes/No fields dedicated for this item:

Figure 5 - Click on the Appointment, then go to the Billing tab

HCFA Box 10 - Is patient's c	condition related to:
Employment	No 💠
Auto Accident	Yes 🜲
Other Accident	No 🜲
Onset Date Type	Onset of Current Symptoms or \$
Onset Date	
Other Date Type	- Other Date Type -
Other Date	

Auto Accident - Go to the **Insurances section** (Figure 3), click **Auto Accident**, and look for **Auto accident state of occurrence.** The state of occurrence is required when billing for services related to an accident, auto, or work comp.

10d - This box is reserved for Claim Codes. Valid NUCC Claim Codes can be found here.

Box 11 - The information here pulls from the **Insurance group number** field in the Primary Insurance under the Insurances tab.

11a - Pulls from Patient Date of Birth in Demographics if the patient is the subscriber. If not, Subscriber DOB is used

11b - Other claim id- for use with Property & Casualty Claims - list P & C claim number with qualifier Y4 (Agency Claim Number/Property Casualty Claim Number)

11c - Depending on the relevant insurance information for the appointment, this box will display what is in Insurance Company for Primary or Secondary Insurance, Auto Accident Company for Auto Accident, or Insurance Provider for Worker's Comp

11d - This box will be marked as **Yes** if the Primary Insurance is being used and there is data under Secondary Insurance

Box 12 - Under the Demographics tab, the second to last item is **Signature On File**. If **Consent on File** is selected in this field, the box will display **Signature on File**. The date will auto-populate when the HFCA 1500 form is generated.

Please note that this field will automatically update to **Consent On File** if the patient has signed the HIPAA Data Use Agreement when checking in on the Check In-app or OnPatient.com

Box 13 - For Auto Accident, if you de-select the checkbox**Claim representative is the insurer** in the **Insurances** tab and enter data for the Claim Representative in the subsequent fields, this Box will display **Signature on File.**

Box 14 - This box pulls from the Onset Date fields shown in Figure 5. (431- Onset of Current Symptoms or Illness; 484- Last Menstrual Period)

(431- Onset of Symptoms can also be edited in the Insurances tab, under Primary Insurance, below the HCFA Options header)

Box 15 - This box pulls from the Other Date fields shown in Figure 5.

(444- First Visit or Consultation can also be edited in the Insurances tab, under Primary Insurance, below the HCFA Options header)

Box 16 - Currently DrChrono does not support filling out Box 16, as it is not required for claims.

Box 17 - This box pulls from information found in the Demographics tab, under **Referring Doctor**. The fields **Referring Dr. First Name** and **Referring Dr. Last Name** will be used, and the identifier DN will be applied. If no information is available under **Referring Doctor**, information found under **Ordering Doctor** will be used instead, and the identifier DK will be applied.

17a - This item pulls from the fields **Referring Dr. Qualifier** and **Referring Dr. Number** under **Referring Doctor**. The identifiers for this item are as follows, and come from the selection in **Referring Dr. Qualifier**:

OB State License Number 1G Provider UPIN Number G2 Provider Commercial Number

17b - This item pulls from **Referring Dr. NPI Number**, or if no Referring Dr. data is present, **Ordering Dr. NPI Number**.

Supervising provider information can be shown by marking off **Display the claim's supervising provider** in box 17. (Figure 6) This option can be found in **Account Settings > Billing**. Selecting this option will cause box 17 to pull data from the supervising provider's information, once a supervisor is selected in the Appointment details. Relevant information for that supervising provider is **First Name**, **Last Name**, and **Rendering Provider NPI** - this information will be pulled from that provider's DrChrono Account Settings.

Figure 6 - Go to Account > Account Settings > Medical Billing

Account Settings					
Profile General Email Billin	g eRx Info Services Usa	ge Payment Info Sample Data Security			
Medical Billing					
Billing NPI	000000000	Required for eRx & billing. Group NPI can be same as rendering NPI #			
Rendering Provider NPI	0001000000	Individual Provider NPI #. Leave blank if the same as billing NPI			
Practice Official Name	Avengers Health Initiative				
Practice Tax ID	333-44-5555				
CLIA Number	999999000000	Optional: For CLIA certified labs			
CLIA # Expiration	12/21/2017 Optional: Expiration	on date of CLIA #			
Billing Taxonomy Code	20000000000	Optional: Leave blank to let the system choose			
Rendering Taxonomy Code	40000000000	Optional: Leave blank to let the system choose			
HCFA/CMS-1500					
Payer Address	Print payer address if possible in top	o right corner.			
Box 17	Suppress referring physician information	ation in box 17.			
Box 17	Display the claim's supervising prov	ider in box 17.			
Box 25	Mark the SSN checkbox instead of the second seco	the EIN checkbox in Box 25.			
Box 31	Use the doctor's full name instead of	of first initial, last name in Box 31.			
Box 33	Use the doctor's name as the billing	provider in Box 33.			

Please note that Box 17 will not update if the demographics of the patient chart are updated AFTER the appointment is scheduled.

If you need to update this box after the appointment is scheduled, the information will need to be added to the **Billing Details** of an appointment. Access this screen by clicking **Billing Details** next to the **Other Forms** button we use to generate HCFA 1500s (see Figure 0) For the items in Box 17, click on the pencil icon next to **Providers** (Figure 7, Red Box)



Johnny J. Medicare	- 01/17/2018	View Service	+ EOB	E SuperBill	Clinical Note	🕀 Clone	HCFA/1500	HCFA/1	1500 (text)	🕀 Prin	t Screen	
Billing Status		\$					Clain	n Type	Re-submise	sion	\$	
ICD Version	ICD-10	\$					ID of original	claim				
Supervising Provider:	- If different to provid	der -					Emergency S	ervice	No	÷		
Pt Payment	\$ 0 +	•					Delay R	eason	- Not Used	-	\$	
Payment Profile	Workers' Comp	ŧ				Acu	e Manifestation	Date				
Pt Payment Due							Onse	t Date	431: Onset	c \$		(HCFA box 14)
Billing Profile	Select Profile	+					Othe	r Date	- Other Date	8 \$		(HCFA box 15 & 19)
Billing Pick List	Choose from Pick	List							Is patient's o	ondition	n related to	
Diagnosis Pick List	Choose from Pt Pro	oblems					Employ	yment	No	÷		
Payer pre-auth #	+						Auto Ac		No	+		
Do Not Transmit	Do not transmit au	thorization numbe	r to payer				Other Ac		No	÷	_	
Referral #							Admission		Hospitalizati	on Info		
Billing Facility		1					Discharge			_		
Purchased Serv Provider			1				Start Care			_		
Appointment Notes							End Care			_		
Follow-up Date							End Care	Date				
Billing Notes			+				EDI Billing	Note	(HCFA/CI	MS-1500) Line 19)	
									Custom NTE			
							Pro	viders	Ref. G. Wa	ashinato	n Ord A	J. Lincoln 🥜

Box 18 - Data should only be entered in this box if the patient's hospitalization is related to the current services. (See Box 24b / Figure 9 for information on how to edit Place of Service.) If the appointment is scheduled in an office using Place of Service 21 (inpatient hospital) or 22 (outpatient hospital), "Hospitalization Info" will appear in Billing Details (Figure 7, Orange Box) **Box 19** - This box pulls from Billing Details, on the **EDI Billing Note** This text box is fully customizable and allows for manual entry of additional information that needs to be transmitted to the payer. (Figure 7, Yellow Box)

Box 20 - Box 20 will be updated to Yes if the outside lab information is entered into the **Purchased Serv Provider field** (Figure 7, Green Box), which can be edited by clicking the corresponding pencil icon.

The last item in the box which comes up is Charge Amount, where a charge from using outside labs can be added.

Box 21 - Any ICD-10 codes applied to the appointment will display here in the order they are entered. A "0", to represent ICD-10 is being used will automatically populate. Up to 12 ICD10 codes can be entered.

Box 22 - This box pulls from the **Claim Type** and **ID of original claim** fields found in Billing Details. (Figure 7, Light Blue Box). If **Re-submission** is selected, bill frequency code 7 will be used, whereas if **Void claim** is selected, code 8 will be used. The billing frequency codes will be added automatically, based on whether re-submission/void claim is selected.

Box 23 - In Billing Details, the field **Payer pre-auth #** (Figure 7, Blue Box) can be edited to fill in this box. Other numbers such as a referral number, mammography certification number, or CLIA number can also be entered to print in this box.

(This item will also be shown under **Appointment > Billing** as **Pre Authorization Approval #**. Note that Box 18 and 19 can also be edited here.)

Box 24 - This Box will display procedure codes associated with the appointment

24a - The dates of service for each individual code. By default, the From and To date will display the date of the appointment. If further specification is needed for each code, you can go to Billing Details and modify the **Service Date** field.

P	Patient does not have	e unallocated payment	Primary Insurer: (43101) American N	lational	Property a	nd Casualty Co	mpany (Al	IPAC)									
#	ICD-10	Description					Line I	em		NDC Co	de		Q	uantity	Units		
	Add ICD-10 coi	le							ŧ	Add ND	C code	+		1	U	N (Unit) 🗘	+
N	lo ICD-10 codes fou	nd for this appointment.															
#	ICD-9 to Conve	rt Description															
	Add ICD-9 codi	•															
N	lo ICD-9 codes foun	d for this appointment.															
	Code/Check Date	Description Mods/Post	ed Date Service Date 📀	PSDT	Qty/Min	Dx Pointers	Price	Billed	Allowed	Adjmt	Ins 1 paid	Ins 2 paid	Pt Paid	Ins Bal	Pt Bal	Status/Adj Type	Đ
						Total	s:	\$40,000.00	\$40,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$40,000.00	\$0.00	A Not Submitted	
	C 99201 🕂		From date To date		1.00	1000	40000.	\$40,000.00	\$40,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$40,000.00	\$0.00	Not Submitted	\$ 1
	+ Add Line Item	× Delete Selected											C Rep	arse ERA	i Cla	iim Info 🗸 🗸	/erify & S

Figure 8 - Billing Details, Coding section

24b - Place of Service will pull from the Office Details of the office in which the appointment was scheduled. This item can be specified on a per-office basis by going to **Account > Offices**, and clicking **Edit** on the office you wish to specify.

On the resulting **Edit Office** page, click on the blue **Billing** tab (See Figure 9). The second item on this screen is **Facility Code**. By default, it will be 11 - Office, but it can be changed to anything you need.

Figure 9 - Go to Account > Offices > Edit > Billing tab

Edit Office	
Basic Billing On	line Schedule
Billing	g name Leave it blank if same to account settings.
Facilit	y Code 23 - Emergency Room - Hospital 🛊
Billing Provide	r Office S.H.I.E.L.D. ¢ Professional medical billing only.
Use facility NPI r in box 32a of HCF	
Facility NPI r	umber 000022200000 Used in HCFA box#32a and UB04 box#56
Facility provider r	number 000033300000
Billing Tax ID # (profes	ssional) 88888885555555 Leave it blank if same to account settings.
Billing NPI r	number 777777777777777777777777777777777777
CLIAN	lumber 888899995555 CLIA # for billing. Leave it blank if same to account setting.
CLIA Expiratio	Date 12/27/2017 Expiration date for CLIA number.
Use alternate pay to addr	ress for Use alternate "pay to" address in EDI billing if checked.
Use alternate pay to addr	ress for Use alternate "pay to" address in HCFA form block 33 if checked.
Use alternate pay to ado Patient Sta	
Pay to A	ddress 9312 Harding Place

Box 24c - In the appointment's Billing Details, the item immediately below **the ID of Original Claim** is labeled **Emergency Service** (Figure 7, Purple Box). If Yes is selected, a Y will display in Box 24c.

Shaded Areas of Box 24 - NDC codes attached to the appointment and corresponding data will display in the shaded area above each line item.

Box 24d - This box will display the code identifier for any CPT or HCPCS codes attached to the appointment, and corresponding modifiers for these codes.

Box 24e - This box will display any **Diagnosis Pointers** entered for any codes in lowercase letters. The letters correspond to diagnosis codes entered in box 21.

Box 24f - Any charges entered in the **Price** box will display in Box 24f. Base prices will be multiplied by values entered in the "Quantity/Minutes" field for each code.

Box 24g - This box will display the value entered in **Quantity/Minutes** for each code. This field is most commonly used for multiple visits, units of supplies, anesthesia units or minutes, or oxygen volume.

Box 24h - This box pulls from the **EPSDT Services** (Early & Periodic Screening, Diagnosis, and Treatment) field in the patient chart, in the Demographics tab. This field is applied on a per-patient basis.

Box 24i - This box will remain static with the NPI identifier.

Box 24j - This box will display the NPI of whichever provider is listed as the rendering provider of this appointment. The provider can specify their NPI number by going to **Account > Account Settings > Billing** (Figure 6), and entering data into the **Rendering Provider NPI** field.

Box 25 - By default, this box will display data that is entered in the Practice Tax ID field found in Account > Account Settings > Billing. However, as shown in Figure 6, there is a checkbox that reads Mark the SSN checkbox instead of the EIN checkbox in Box 25. If there is an SSN on file for your DrChrono account, you will see that displayed in Box 25 when that checkbox is checked.

• If you check off the checkbox and Box 25 does not update accordingly, this means that we at DrChrono do not have your SSN on file. To resolve this, please contact support by submitting a ticket at drchrono.com/help

Box 26 - The Patient Account number in this box is automatically generated from the DrChrono system.

Box 27 - This box can be updated on a per-payer basis by going to **Billing > Insurance set up**, and deselecting the **Accept Assignment** box.

Add/Edit Payer			×
Payer name		Filing limit days	
Payer id	+	Accept assignment	
Specialty	-Same as Account Settings -	Send facility provider number	Print Office Facility Provider Number in box
Billing npi	Rendering NPI Number	number	#32b in HCFA form
Eligibility npi	Group NPI Number	Processing days	30
Provider name	Practice Name	Referring doctor	
Tax id number	Tax ID Number \$	Ordering doctor	+
Group Provider #		Rendering taxonomy code	
Group provider number qualifier	Qualifier 💠	Billing taxonomy code	
Individual Provider #		Payer grouping	
Individual provider number qualifier	Qualifier 🗘	Print license numbers in hcfa	Print license number on Procedures lines
Balance billing	No \$		and box #31 in HCFA form
			Close Save

Figure 10 - Billing > Insurance Set Up > "Edit" Icon

Please note that in Figure 10, many of the items previously discussed can be overwritten on a per-payer basis.

Box 28 - This box will calculate the sum total of charges in box 24f.

Box 29 - This box will update as patient payments are logged into the system, only if Box 27 is marked as**No**. Patient payments can be logged in **Appointment Details > Billing**.

Box 30 - This field is reserved for NUCC use and will not populate data in DrChrono.

Box 31 - This box will pull data from fields under **Account Settings > Profile** for your DrChrono account. Make sure that the account has the correct **First Name** and **Last Name** fields entered here.

- Under Account Settings > Billing (Figure 6) there is a checkbox that allows a user to toggle between writing out the full first name, or only using the first initial.
- The date in Box 31 will display whatever date the HCFA 1500 form was generated.

Box 32 - All of the information entered in this Box can be edited by going to **Account > Offices**, and clicking the **Edit** pencil icon for the office in which the appointment was scheduled.

The relevant fields are Office Name, Address, City, State, Zip Code, and Facility NPI Number.

Box 32a - By default, this box will display whatever data is on file for **Rendering Provider NPI**, found in **Account Settings > Billing** (Figure 6).

By going to Account > Offices, clicking Edit, and then going to the blue Billing tab (Figure 9). The checkbox Use facility NPI number in box 32a of the CMS 1500 form will allow data from the Facility NPI number field to display in box 32a.

Box 32b - By default, this box will not populate with data. If you need to have the facility information populate this field. See our article here.

Box 33 - By default, this box will populate based on what is entered in the Practice Official Name field, found in **Account Settings > Billing** (Figure 6). Further down on that page, however, there is a checkbox for **Box 33** which would allow you to use the doctor's name instead.

*** **Important note** *** - if you are rendering services at a location other than your office (example: outpatient OR, assisted living facility, skilled nursing facility, etc.) please make sure you update the 3rd line titled **Billing Provider Office** to show what office location you would like correspondence and/or payments to be sent. If this section is blank, the system will automatically use the information in box 32, which is the service location, and correspondence and/or payments could be sent to the service facility instead of your office location.

You can access this by navigating to Account > Offices > Billing Tab in the alternate service location

Edit C	Office			
Basic	Billing	Online Sch	edule	
		Billing name Facility Code rovider Office	13 - Assisted Living • Primary Office •	

The Address and Phone number items will pull from Account > Offices, under the Basic tab on the Edit Office screen. If you click on the Billing tab (Figure 9), you will find a checkbox that states Use alternate pay to address for HCFA. Checking this box allows you to enter alternate data, which will then be displayed in Box 33.

Box 33a - By default this box will pull from the Billing NPI number in Account Settings > Billing (Figure 6), but this item can be overwritten in Account > Offices > Edit > Billing by entering data in the Billing NPI number (Figure 9)

Box 33b - By default, this box will not populate with data, but in the **Edit Payer** (Billing > Insurance setup) screen (Figure 10), the **Group Provider #** and **Group Provider # Qualifier** fields can be used to populate data into this box as required by a payer.

For an in-depth explanation of the content of each box as it exists outside of DrChrono, please use the attached guide as a reference. It is active as of July 2021; updates should be retrieved from NUCC https://www.nucc.org/.