

UB04 Box 3A - Patient Control Number on an institutional claim

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Within box 3A of the UB04 form, DrChrono will print a patient control number that will follow the patient throughout their history with your practice. It is similar to the chart ID number (example: AABB000001) in that once assigned to a patient, it will not be reassigned.

The number can help to identify a patient should that be the number returned on an ERA/835 from a payer. You will be able to enter the information in the URL in the following format:

`https://"your DrChrono username".drchrono.com/patients/"8-digit patient control number"`

The easiest way to access a chart utilizing a patient control number is to sign in to your DrChrono account and replace anything after the ".drchrono.com/" portion in your URL with the format above.
