

What time are claim files submitted?

07/24/2024 10:57 pm EDT

Claim files are sent from DrChrono 7 days a week, 365 days per year, regardless of weekends and/or holidays. The time they are sent depends on the clearinghouse they are submitting to.

Currently (as of November 2022) claims are submitted as follows:

eProvider Solutions (ePS) - 4am and 4pm EST daily

Carisk Partners (fka iHCFA) - 6pm EST daily

Change Healthcare (fka Emdeon) - 7pm EST daily (currently on hold due to cyber attack on Change Healthcare on February 21, 2024. Please contact support or your Account Manager if you have questions.)

TriZetto - 9am and 7pm daily


