

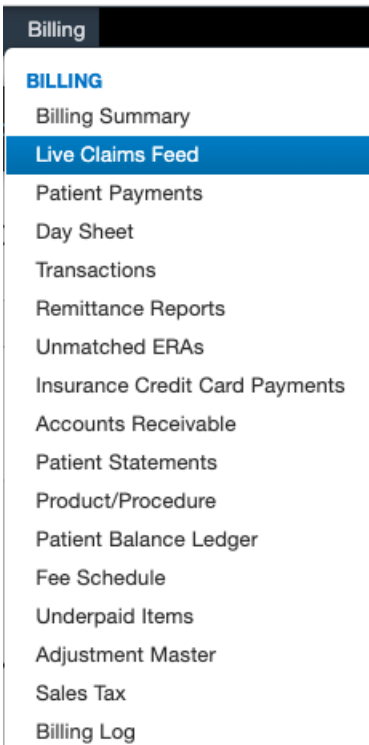
How to Resubmit a Corrected Claim?

07/24/2024 4:55 pm EDT

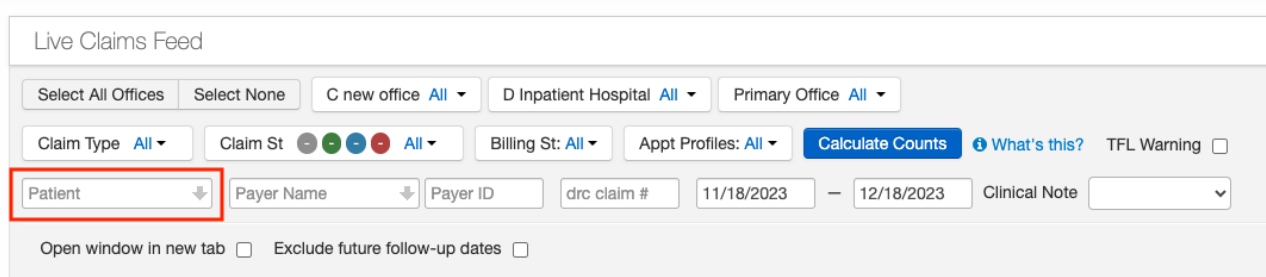
You can send a corrected claim by following the below steps to all payers except Medicare (Medicare does not accept corrected claims electronically).

To submit a corrected claim to Medicare, make the correction, and resubmit it as a regular claim (Claim Type is Default) and Medicare will process it.

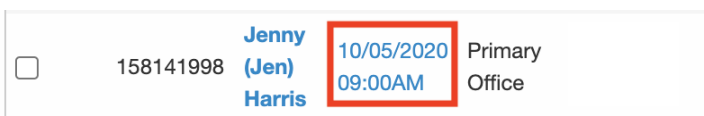
1. Hover over the **Billing** tab and select **Live Claims Feed**.



2. Search for the patient and select the from the drop-down.



3. Click on the appointment date, it will take you to the **Billing Detail** screen.



4. Click on the **Claim Type** field and select **Re-submission** from the drop-down. (Please note, that Medicare does not accept re-submitted claims. If you need to resend a claim to Medicare, please use the default option to avoid

rejection.)

Schedule Clinical Patients Reports Billing Account Help Search

Jenny (Jen) Harris – 10/05/2020
Primary Office [11] – Exam 1

View Service + EOB SuperBill Clinical Note Clone HCFA/1500 HCFA/1500 (text) Print Screen

Billing Status: Bill Insurance
ICD Version: ICD-10
Pt Payment: \$ 0 Copay: \$20.00
Payment Profile: Insurance
Pt Payment Due:

Claim Type: Default Re-submission Void claim
Emergency Service:
Delay Reason: - Not Used -
Acute Manifestation Date:
Onset Date: 431: Onset 07/10/2020 (HCFA box 14)

5. Check the box **EDI Billing Note** and enter the reason for the resubmission. (Ex: Resubmitting the CPT Code: 99213).

Claim Type: Default
Emergency Service: No
Delay Reason: - Not Used -
Acute Manifestation Date:
Onset Date: - Onset Date (HCFA box 14)
Other Date: - Other Date (HCFA box 15 & 19)
Is patient's condition related to:
Employment: No
Auto Accident: No
Other Accident: No
EDI Billing Note (HCFA/CMS-1500 Line 19)

Providers:

6. Please make sure you check the box **Re-submit Claim**.

| GP | From date | To date | 1.00 | 1 | 2 | 3 | 0 | 75.00 | /331.84 | \$75.00 | \$75.00 | \$0.00 | \$0.00 | \$0.00 | 0.00 | \$75.00 | \$0.00 | ERA Denied | | |
|---------|------------|------------|---------|---|---|---|---|-------|---------|---------------------------------|---------|--------|--------------|---------------|-----------|---------|--------|------------|--|--------------|
| C 97110 | 07/01/2016 | 07/01/2016 | Check # | | | | | | | Adjmt Reas: 18: Duplicate claim | 75.00 | 0 | [1] NATIONAL | 19: Processed | OA: Other | | | DENIAL | | |
| | 07/01/2016 | 07/01/2016 | Check # | | | | | | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 19: Processed | | | | | | |
| H 8994 | 07/01/2016 | 07/01/2016 | Check # | | | | | 0.00 | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 19: Processed | | | | | | Paid In Full |
| H 8995 | 07/01/2016 | 07/01/2016 | Check # | | | | | 0.00 | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 19: Processed | | | | | | Paid In Full |
| H 8730 | 07/01/2016 | 07/01/2016 | Check # | | | | | 0.00 | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 19: Processed | | | | | | Paid In Full |
| H 8539 | 07/01/2016 | 07/01/2016 | Check # | | | | | 0.00 | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 19: Processed | | | | | | Paid In Full |
| C 97112 | 07/01/2016 | 07/01/2016 | Check # | | | | | 75.00 | /333.16 | Adjmt Reas: 18: Duplicate claim | 75.00 | 0 | [1] NATIONAL | 19: Processed | OA: Other | | | | | DENIAL |
| | 07/01/2016 | 07/01/2016 | Check # | | | | | | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 19: Processed | | | | | | |
| U 00011 | 06/24/2016 | 06/24/2016 | Check # | | | | | 0.00 | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 1: Processed | | | | | | Paid In Full |
| H 8986 | 06/29/2016 | 06/29/2016 | Check # | | | | | 0.00 | | Adjmt Reas: -3: Payment | 0 | 0 | [1] NATIONAL | 1: Processed | | | | | | Paid In Full |

+ Add Line Item X Delete Selected Resubmit Claim Repair ERA i Claim Info

7. Please select the billing status as ****Bill insurance**** for primary and ****bill secondary**** for secondary claims and click on **Verify & Save**.

Please note you will not be able to bill only the partial code alone that was denied.