How to fix a claim when it is rejected stating "OTHER PAYER INSURANCE TYPE CODE: REQUIRICARE SECONDARY CLAIMS"

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Rejection **OTHER PAYER INSURANCE TYPE CODE: REQUIRICARE SECONDARY CLAIMS (Secondary)** will appear only when Medicare is entered as secondary insurance for the patient. Generally, whenever Medicare is applied as secondary insurance for a patient, we need to mention the reason why Medicare is not the patient's primary insurance.

To fix the rejection and to specify the reason why Medicare is secondary, please follow the steps listed below:

- 1. Open the patient's chart.
- 2. Click on the Insurances tab.
- 3. Click on Secondary insurance.
- 4. Select the appropriate reason from the **Secondary insurance type code**
- 5. Save the Demographics.
- 6. Once the changes are saved, please resubmit the claim.

Schedule Clinical	Patients	Reports Billing Account Help	\$ X			Search	5	≡+
Clinical Dashboard ✓ Sufficient patient demographics to bill insurance.								
Documents		Primary Ins Secondary Ins Tertia	ry Ins Primary Hosp See	condary Hosp Auto Accident	Worker's Comp Durable	e Med Eqpt		
Tasks	0	Secondary Insurance Save to	Insurance History Manage A	Iternative Insurances & History				
Problem List	0	Subscriber is the Patient	 Insured person is the same person 	ion as the Patient				
Medication List	0	Insurance Company	NJ Medicare Part B J12	+				
Send eRx				÷				
Allergy List	0	Carrier Payer ID	SMNJ0	*printed on back of insurance ca	rd			
Drug Interactions	0	Insurance ID Number	123456789A					
CQMs		Insurance Group Name		*if available				
Intake Data		Insurance Group #		*if available				
Lab Orders		Insurance plan name		*if available				
		Insurance plan type		 *if available 				
Immunizations		Insurance claim office number		*if available				
Growth Charts		Secondary insurance type code		 *required for Medicare plans on 	ly			
onpatient Access		Card issued date		Aged Beneficiary or Spouse with E				
Education Resources		Secondary Insurance Notes	Medicare Secondary End-Stage Renal Disease Beneficiary in the Mandated Coordination Period Medicare Secondary, No-fault Insurance including Auto is Primary					
Communication			Medicare Secondary Worker's Medicare Secondary Public He	Compensation alth Service (PHS) or Other Federa	al Agency			
Communication			Medicare Secondary Black Lu					
Family History		Insurance Photo Front	Medicare Secondary Veteran's Medicare Secondary Disabled	Administration Beneficiary Under Age 65 with Lan	e Group Health Plan (I GHP)			
		Insurance Photo Back	Medicare Secondary Other Lia					