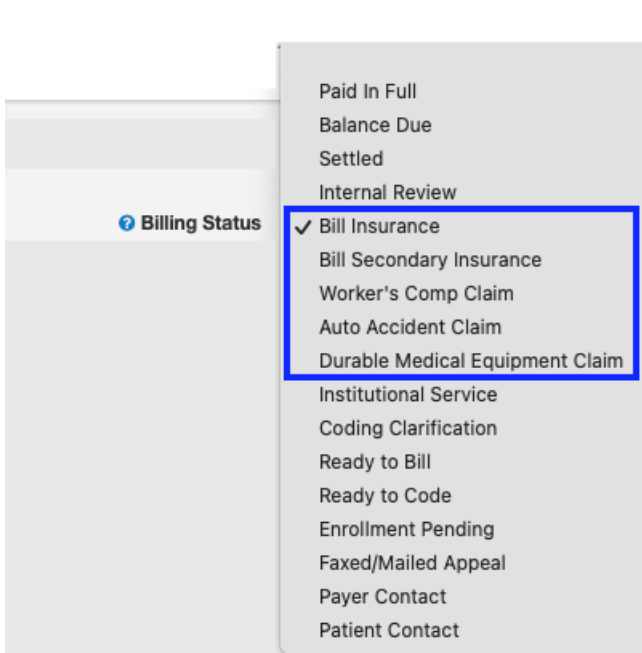


Error message: "Billing Status and Payment Profile is contradicting"

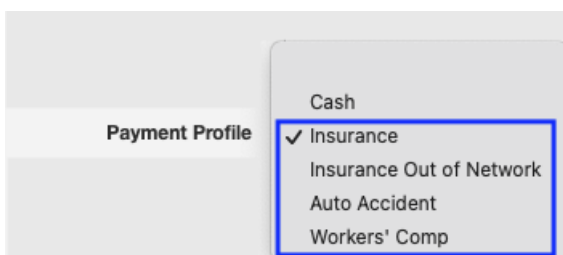
07/24/2024 2:30 pm EDT

If you receive the error message on a claim that states "Billing Status and Payment Profile is contradicting", there is a simple fix.

What it is pointing out to you is the **billing status** (submission status that triggers the claim to submit to a payer), mismatches the **payment profile** listed on the same claim.



vs.



To resolve the error - view the billing status and payment profile and ensure that they match. For example, if the claim is going to the patient's Auto Accident carrier, insure that the payment profile states Auto Accident. It works the same for a Worker's Comp Claim, the payment profile needs to state "Workers' Comp".