Will Rescheduled Appointments Show up on the Live Claims Feed?

07/24/2024 11:07 pm EDT

When an appointment's status is set to Rescheduled or Canceled, it will not show up in the Live Claims Feed.

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Ту	rpe Appointment Video Visit	Walk-in	Fransition of Care	Referral	
Patient Statement Balance: \$255.00 Generate Statement Credit: \$565.00 41 past a			41 past appointme	ents Primary Insurance: United	HealthCare [87726]
Fall Risk:					
Provider	Dr. James Smith		Supervising	- If different to provider -	~
Patient	Laurie Sample - 12/08/1990 🔸 🕂	1	Office:	Office 1	→ +
Reason:			Profile:		\sim
		li	Eligibility Profile:		~
Scheduled:	05/26/2022 Time 01:20PM \$		Exam:	Exam 1	\checkmark
Duration:	30 minutes Allow overlapping		Color:		
Notes:			Status:	✓	
		11		Arrived	
Consent	* HIPAA Data Use Agreement (default)			Checked In Checked In Online	
Forms:	× No Show Policy (default)			In Room	
				In Session	
				Complete	
Recurring Appointment A scheduled appointment cannot be converted to a recurring series.				Confirmed	
Arrange a Follow-up Reminder				Not Confirmed	
View Active Reminders:				Rescheduled	

However, if you manually edit/reschedule the original appointment for a later date without setting the appointment status as '**Rescheduled**' it will show up on the Live Claims Feed for that specific date.

