

# TriZetto Clearinghouse Payer IDs

07/24/2024 9:41 pm EDT

Each payer or insurance has its own payer ID number to accept electronic claims. It serves as the electronic *address*, so the clearinghouse knows which payer/insurance company should receive the claim.

Some national payers, such as Aetna (60054), Cigna (62308), and United Healthcare (87726) have universal payer IDs that can be used across all clearinghouses. Other payers can have different payer ids based on the clearinghouse.

Payer IDs that start with **PRNT**, **GPRNT**, and **HPRNT** are claims that will be submitted to the payer on paper. Others with a numeric payer id, are submitted electronically. There is a \$0.78/per claim charge for claims submitted on paper. There is no additional charge for claims submitted electronically.

Subscriber is the Patient	<input checked="" type="checkbox"/>	Insured person is the same person as the Patient
Insurance Company	<input type="text" value="Cigna"/>	<small>*contact support if you can't find an insurance company.</small>
Carrier Payer ID	62308: CIGNA PO Box 188061, CHATTANOOGA, TN 37422	
TPL Code	PRNT496: Cigna TN PO BOX 182223, Chantanooga, TN 37422-7223	
Insurance ID Number	62308: CIGNA - PPO PO BOX 182223, CHATTANOOGA, TN 37422	
Insurance group name	62308: CIGNA - NALC PO Box 188004, CHATTANOOGA, TN 37422-8004	
Insurance group number	PRNT536: Cigna International P.O. Box 15050, Wilmington, DE 19850-5050	

Here is the link to TriZetto's payer listing that you will be using through DrChrono:

**TriZetto:** <https://payers.gatewayedi.com/payerlist/default.aspx>

You can toggle between professional and institutional claims by clicking "Switch to Institutional Payer List" on the top left of the screen.

