INTERNAL: eProvider Solutions -Transition to clearinghouse ePS

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The attached document documents the entire process of transitioning a DrChrono client from their existing clearinghouse (TriZetto or Change Healthcare) to eProvider Solutions (ePS).

_DRC 2 EPS - All Process.docx

DRC 2 EPS - All Process

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This document outlines the entire process of the DRC 2 EPS clearinghouse migration

- Who owns the different processes
- What that process looks like
- Resources and work instructions to accomplish the tasks

Phases of the Migration

Phase 1: Identifying Customer Transition Timeline with Wayes

Phase 2: Integrating the API

Phase 3: Communicating Change of Clearinghouse

Phase 4: Registering the Customer to EPS/ Account Modifications

Phase 5: Prompting Initiation of Payer Agreements

Phase 6: Monitoring Completion of Agreements/Tracking Ongoing Issues

Phase 7: Terminating Connection with Other Clearinghouse/ Marking account as EPS Only