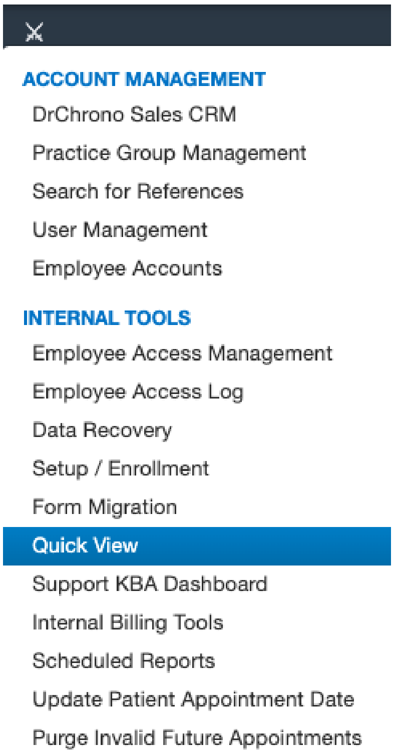
INTERNAL: Checking ePS enrollment status without breaking glass into client's account

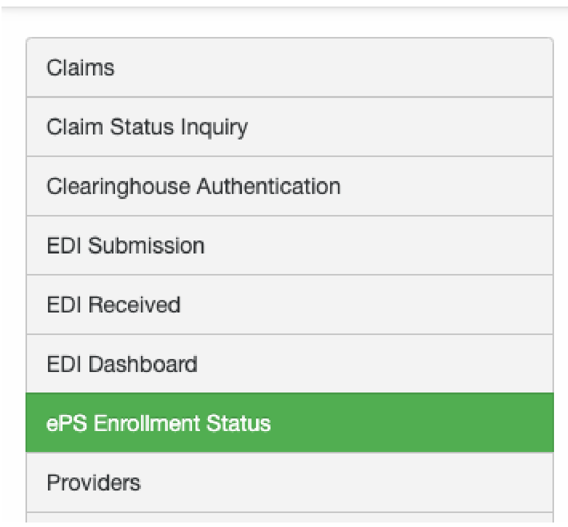
07/24/2024 5:40 pm EDT

If a client has enrollments pending with ePS, you can check their status without having to break the glass into their account. Here's how:

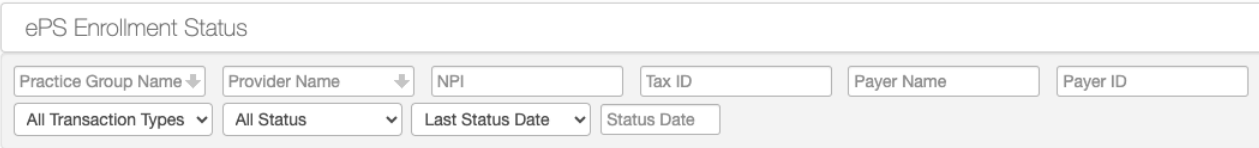
- Navigate to Swords > Quick View



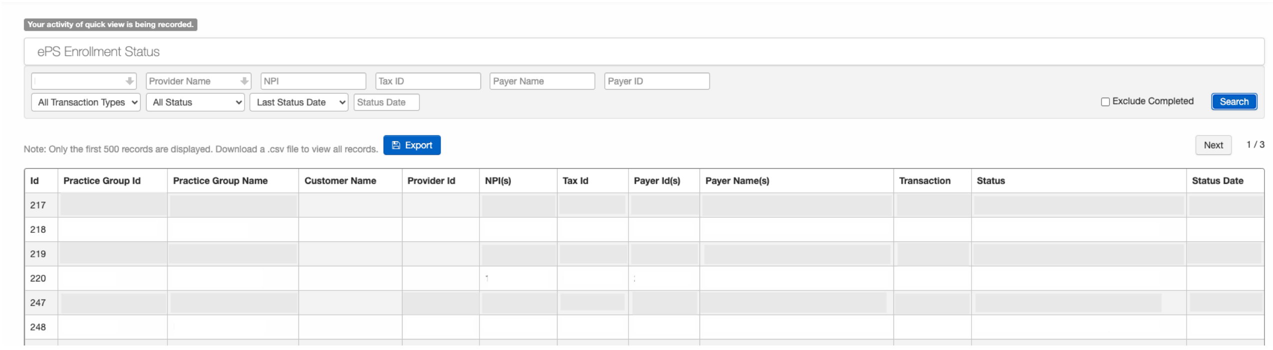
- Select ePS Enrollment Status from the menu on the left.



- The top menu gives you several search options.



- Once your client is selected, it will populate all of their ePS enrollments



- From this screen, you will see the DrChrono Practice Group ID, customer name, NPI, TIN as well as details regarding that particular enrollment.

- The columns on the right will show you payer-specific information.
  - **Payer ID** - payer ID for that particular enrollment
  - **Payer Name** - the name of the payer for that particular enrollment
  - **Transaction** - the type of enrollment (Remittance/Claims/Eligibility)
  - **Status** - the current status of the enrollment
  - **Status Date** - the date of the current status

Payer Id(s)	Payer Name(s)	Transaction	Status	Status Date
95241	A.G.I.A. Inc.	Remittance	No Form Created, ePS Action Required	05/16/2023
93044	A & I Benefit Plan Administrators	Claims	Complete	05/16/2023
31147	1-888-OHIOCOMP (Ohio BWC)	Claims	Complete	05/16/2023
20413	3P Administrators	Remittance	Complete	06/24/2023
16013	DMERC Region A	Remittance	Denied	09/01/2023
16013	DMERC Region A	Claims	Form Returned, ePS Action Required	12/07/2023