

How to avoid claim filing indicator rejections

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One required element when submitting electronic claims is the claim filing indicator code. It identifies to the payer what type of claim is being submitted. When a patient has multiple insurances, it also indicates which payer is primary.

In DrChrono, we make adding the code to the claim quick and easy! Once you select the Insurance Plan type in the patient's chart, and we'll add the appropriate claim-filing indicator in the background.

- Navigate to the patient's chart
- Click on the Insurance tab > select **Primary Insurance**.
- Choose **Insurance Plan Type** and select the payer type from the drop-down.
- Click **Save Demographics**.
- This will automatically link to the appropriate claim filing indicator on your electronic claim.

Duplicate patients cannot be merged or deleted. To set a patient as inactive, go to Demographics > Important tab and set Status to Inactive. [More Info](#)

[Add new patient](#)

Primary Ins Secondary Ins Tertiary Ins Primary Hosp Secondary Hosp Auto Accident Worker's Comp Durable Med Eqpt

Demographics

Appointments

Clinical Dashboard

Documents

Tasks

Problem List

Medication List

Send eRx

Allergy List

Drug Interactions

CQMs

Intake Data

Lab Orders

Immunizations

Growth Charts

Default Primary Insurance Manage Alternative Insurances & History

Subscriber is the Patient

Insurance Company

Carrier Payer ID

TPL Code

Insurance ID Number

Insurance group name

Insurance group number

Insurance plan name

Insurance plan type

Insurance claim office number

Number visits allowed per year

Card issued date

Primary Insurance Notes

Insurance Photo Front

Insurance Photo Back

A Options

Default Onset Date

Default Initial Visit Date

Prepopulate Last Related Visit

[Save Demographics](#)