How to avoid claim filing indicator rejections

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One required element when submitting electronic claims is the claim filing indicator code. It identifies to the payer what type of claim is being submitted. When a patient has multiple insurances, it also indicates which payer is primary.

In DrChrono, we make adding the code to the claim quick and easy! Once you select the Insurance Plan type in the patient's chart, and we'll add the appropriate claim-filling indicator in the background.

- Navigate to the patient's chart
- Click on the Insurance tab> select Primary Insurance.
- Choose Insurance Plan Type and select the payer type from the drop-down.
- Click Save Demographics.
- This will automatically link to the appropriate claim filing indicator on your electronic claim.

		Duplicate patients cannot be merge	ed or deleted. To set a patient as inactive, go to Demographics > Important tab and set Status to Inactive. More Info
+ Add new patie	nt	Primary Ins Secondary Ins Terti	tiary Ins Primary Hosp Secondary Hosp Auto Accident Worker's Comp Durable Med Eqpt
Demographics		Defeult Driver de comerce	
Appointments			Manane Alternative Insurances & History Automobile Medical
Clinical Dashboard		Subscriber is the Patient nsurance Company	Blue Cross/Blue Shield Champus
Documents		insurance company	Dental Maintenance Co.
Tasks	0		Disability Exclusive Provider Organization (EPO)
Problem List	0	Carrier Payer ID	Federal Employees Program Health Maintenance Organization Health Maintenance Organization
Medication List	0	TPL Code	Health Maintenance Organization (HMO) Medicare Risk Indemnity Insurance Liability Hedical
Send eRx	•	It surance ID Number	Medicare Part A
Allergy List	0	In: urance group name	Medicare Part B Mutually Defined
	0	Insu ance group number	Other Federal Program Other Non-Federal Programs
Drug Interactions		I surance plan name Insurance plan type	Point of Service (POS)
CQMs		Insurance claim office number	*if available
Intake Data		Number visits allowed per year	
Lab Orders		Card issued date	*Required for checking eligibility of CA Medicaid
Immunizations		Primary Insurance Notes	
Growth Charts			
		Insurance Photo Front	Browse
		Insurance Photo Back	Browse No file selected.
		A Options	
		Default Onset Date	HCFA Box #14
		Default Initial Visit Date	HCFA Box #15
		Prepopulate Last Related Visit	HCFA Box #19
		Save Der	mographics