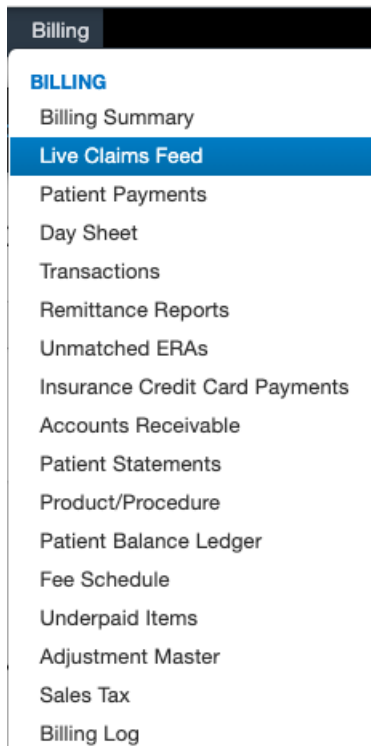


How to identify claims that were billed but not paid

07/24/2024 5:15 pm EDT

1. Hover your cursor over the "Billing" tab and select "Live Claims Feed" from the drop-down menu.



2. Click on "Claim St", from the drop-down and select the following statuses:

- In Process at Clearinghouse
- In Process at Payer
- Payer Acknowledged
- Coordination of Benefits
- Rejected
- ERA Denied
- Missing Information

After making the selections, click on **Update Filter**.

Schedule Clinical Patients Reports Billing Account Help Search

Live Claims Feed

Select All Offices Select None Alexander All Alexander Medicare All GRV Clinic All Meeting All

New York Chiropractic and PT PLLC All patrick lane All Primary Office All Primary Office All Primary Office All Surgery All victoria lane All

zkjykg All

Claim St 108 176 In Process at Cle... Billing St: All Appt Profiles: All TFL Warning

All Statuses

- ERA Received
- In Process at Clearinghouse
- In Process at Payer
- Payer Acknowledged
- Coordination of Benefits
- Other
- Rejected
- ERA Denied
- 176 Not Submitted
- Missing Information

Check All Clear Update Filter

to File Custom Export Display Schedule Internal 1 - 100 OF 282

Office	Provider	Billing Provider	Billed	Allowed	Adjmt	Ins 1 Paid	Ins 2 Paid	Pt Paid	Ins Bal	Pt Bal	Claim Bal	Exp Reimbr	Ins 1	Ins 1 Status	Ins 2	Ins 2 Status	First EDI
Totals:			\$5,795.00	\$5,087.86	\$707.14	\$437.86	\$0.00	\$1,750.00	\$1,380.00	\$1,520.00	\$2,900.00	\$5.00					
EVIL	Dr.																CA Medicare Part B
37617092	SPECIALITY Eugene		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Aetna	Not			

Feedback Support

3. To export this report, click on "Export file".

4. This report will generate in your message center.

5. Once generated, you can open the file in MS Excel. From MS Excel, you have various options including seeing the number and/or dollar value of claims that have been billed to the payer but not yet paid.