Customized Follow-up Dates: Setting up your account

07/24/2024 1:35 pm EDT

DrChrono has added a feature that will allow you to customize follow-up dates on an individual appointment basis. The standard default of 35 days will remain unless it is updated by an administrator on your account.

Administrators

As an administrator on your DrChrono account, you can set the maximum number of days you would like to allow users to be able to set the next follow-up date.

Here is how you can set the limit:

• Navigate to Account > Custom Fields



• Select Follow-Up Settings from the menu on the left

Appointment Fields
Appointment Profiles
Appointment Statuses
Appointment Templates
Billing Profiles
Billing Statuses
Eligibility Profiles
Follow-Up Settings
Follow-Up Settings Insurance Plan Names
Insurance Plan Names
Insurance Plan Names Patient Demographics
Insurance Plan Names Patient Demographics Patient Flag Types
Insurance Plan Names Patient Demographics Patient Flag Types Patient Payment Types

• You will see a pre-populated entry with a default value of 35 days.

Follow-Up Date

Name		Value	Updated Date	Created Date
Max amount of days	\rightarrow	35	Apr 19, 2023	Apr 19, 2023

• This figure can be updated by clicking on the Edit button on the right.



• A pop-up will appear that will allow you to set the maximum number of days out that a follow-up date can be set. This number can be set between 1-90.

Edit Follow-up Date	e max amount of days		×
Days	35		
		Update	Cancel

• Once you have entered a maximum number of days, click on Update.