

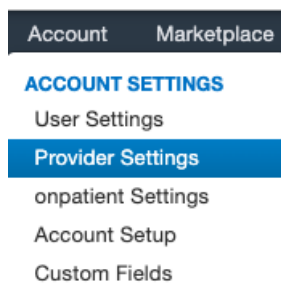
# How do I Stop Receiving Daily Billing Problem Emails?

07/24/2024 3:35 pm EDT

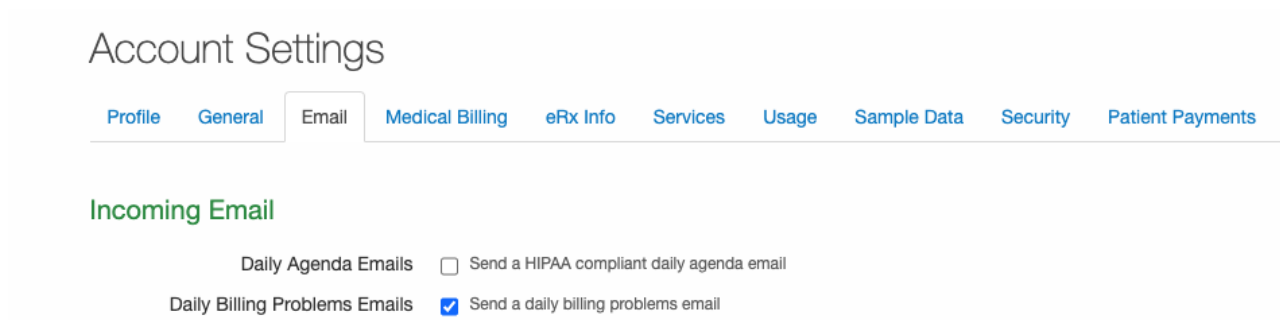
When you are using DrChrono billing software, you will receive daily emails letting you know if there is an issue with a submitted claim or have claims that have not been submitted to insurance.

These emails are sent daily by default, however, the feature can be turned off by following the steps below.

- 1.) Please log in to your DrChrono account
- 2.) Hover your cursor over the **Account** tab in your menu bar, and select Provider Settings from the drop-down list

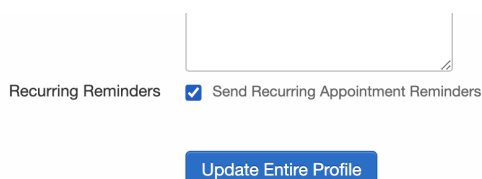


- 3.) Select the **Email** tab



- 4.) Uncheck the **Daily Billing Problems Emails** checkbox (2nd item listed)

- 5.) Scroll down to the bottom of the page and click on **Update Entire Profile** to save the changes.



That's it! You have now successfully stopped your daily billing problems emails.

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