## How do I Stop Receiving Daily Billing Problem Emails?

07/24/2024 3:35 pm EDT

When you are using DrChrono billing software, you will receive daily emails letting you know if there is an issue with a submitted claim or have claims that have not been submitted to insurance.

These emails are sent daily by default, however, the feature can be turned off by following the steps below.

## 1.) Please log in to your DrChrono account

2.) Hover your cursor over the Account tab in your menu bar, and select Provider Settings from the drop-down list



## 3.) Select the Email tab

Profile General Email Medical Billing eRx Info Services Usage Sample Data Security Patient Payments   Incoming Email Daily Agenda Emails Send a HIPAA compliant daily agenda email Send a daily billing problems email	/	Account Settings									
Daily Agenda Emails Send a HIPAA compliant daily agenda email		Profile	General	Email	Medical Billing	eRx Info	Services	Usage	Sample Data	Security	Patient Payments
	I										

4.) Uncheck the Daily Billing Problems Emails checkbox (2nd item listed)

5.) Scroll down to the bottom of the page and click on **Update Entire Profile** to save the changes.

Recurring Reminders	Send Recurring Appointment Reminders
	Update Entire Profile

That's it! You have now successfully stopped your daily billing problems emails.