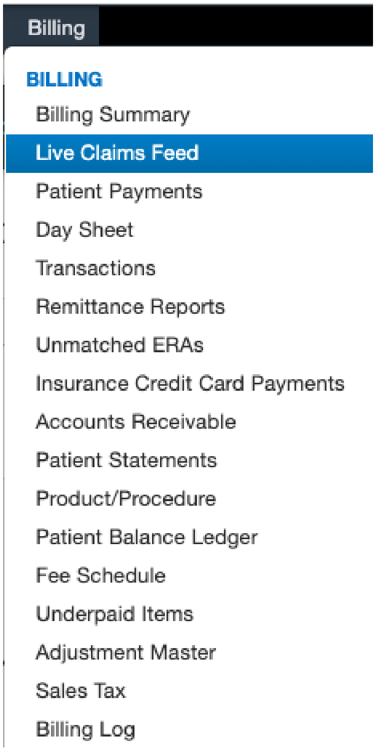
How do I add a billing notes to the patient's appointment?

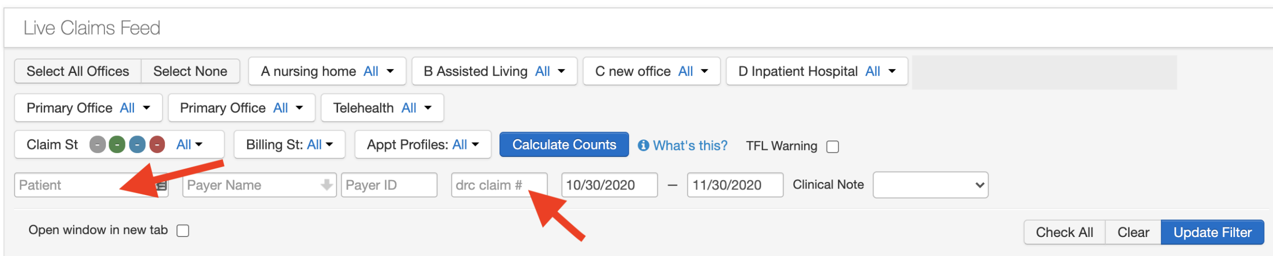
07/24/2024 3:35 pm EDT

To add a billing note to the patient's appointment, please follow the instructions outlined below:

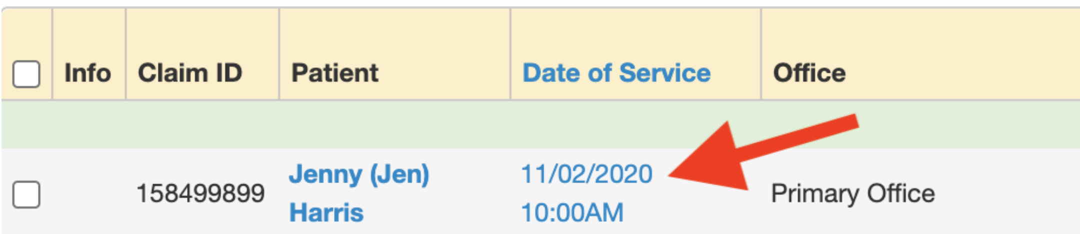
1. Hover over the **Billing** tab and select **Live Claims Feed**.



2. Search for a patient in the **Patient** search field by their name or chart ID or on **drc claim #** (HCFA-1500 box #26/UB04 box #3B) if you have the claim number. Please make sure you update the date range if the date of service is outside of the default 1-month period.

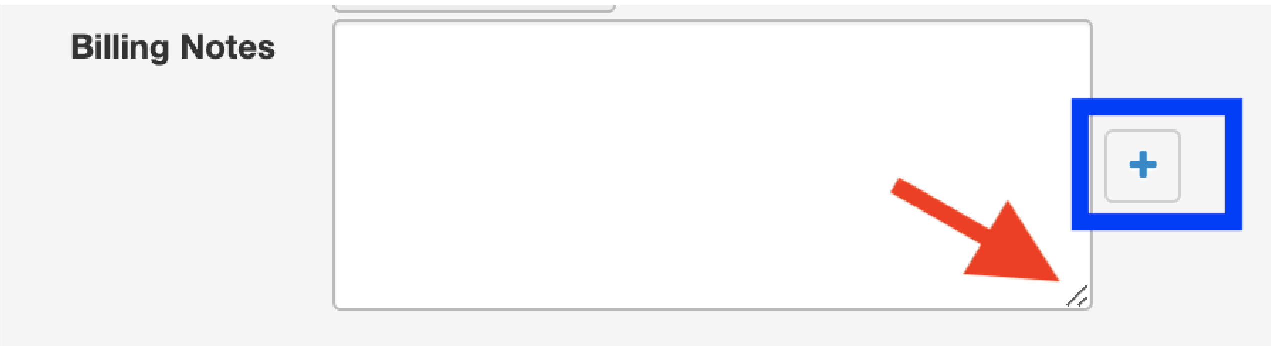


3. Select the date of service of the patient that you would like to add billing notes.



4.. On this screen, enter the information in the **Billing Notes** field. The field can be made larger by clicking on the lines in the bottom right corner and dragging. When you have entered the note, click on the blue plus **+** icon to save your note. The note will get added with the user name, date, and time it was added. Subsequent notes will appear on top of any previous notes, so the most recent note will always show on top.

This is a great spot to include notes regarding calls to payers or information from the patient themselves.



Here is a video that will walk you through the process.