UHC to move to digital VCP statements beginning February 3, 2023

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Beginning February 3, 2023, United Healthcare (UHC) will stop mailing VCP (Virtual Card Payment) statements and instead offer them through their UHC Provider Portal for you to view and/or print as needed.

Per United Healthcare, this change only applies to network commercial plans as well as Medicare Advantage providers who currently receive virtual card payments. It does impact those using ACH (automated clearinghouse) to receive funds from UHC.

Here is a link to their announcement and a step-by-step guide to print statements.

