

Release Notes for 2024-02-02

07/24/2024 8:00 pm EDT

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What's new?

Billing and Payments

| Summary | Description | Help Center Article |
|--|--|--|
| Deleted CPT Codes | Several codes were deleted by AMA effective 12/31/2023. These codes remain in DrChrono for claims with dates of service prior to 12/31/2023, but will display a note stating the code has been deleted as of 12/31/2023. | |
| ePS Enrollment Requirement Check | For those utilizing clearinghouse eProvider Solutions (ePS), you may see a new rejection code of "Missing Information: Payer Enrollment Not Completed." Before submission to the clearinghouse, a check will be run to ensure that if an EDI enrollment is required to submit claims to that particular payer, it is complete. If required and not completed, the claim will be updated with a status message to alert you to initiate the enrollment to submit claims. If an enrollment is not required, the claims will be submitted as usual. | ePS: EDI Enrollment Check |
| Services available for clearinghouse ePS display when patient's insurance is entered | If you utilize clearinghouse ePS, when entering a patient's insurance, a box will appear to show you what services (electronic claims, ERAs, and eligibility) are available from that payer. If you do not have an available service but would like it, there is a link in the box to an enrollment window where you can submit a request. You can also check the status of a previously submitted request from the same link. | ePS: Available services display in the patient's chart |
| Enhancements to Advance Report Export | Enhancements have been made to exports of Advanced Reports. They include a count of the number of rows returned and a notation stating "final_part" on the last report if the export is large and is split into pieces. | Enhancements to Advance Report Exports |
| User Driven Follow-Up Dates | We have added a feature that will allow you to customize follow-up dates on an individual basis. This feature can be turned off for your practice if you do not wish for the follow-up date field to be editable. We have also corrected a bug that was duplicating change messages in the date in the billing notes section. | Follow Up Dates |

Clinical

| Summary | Description | Help Center Article |
|---|---|--------------------------------------|
| EHI Export- filtering deprecated fields | A filter has been implemented to exclude deprecated fields from appearing in an EHI export. | EHI Export: Overview |

Practice Management

| Summary | Description | Help Center Article |
|---|---|--|
| Practice Chat Alert Popup | We have added a new alert to notify you when you have a new message in Practice Chat. | Practice Chat Notifications |
| Launch Updox from DrChrono <i>*Note: We identified that this feature was made available to a wider audience than intended. Our team is working to adjust this feature to be available only to Updox users in our next release.</i> | DrChrono Updox users can now launch their Updox account from within DrChrono. | Signing in to Your Updox Account |

API

| Summary | Description | Help Center Article |
|-----------------------|--|---------------------|
| API - BillingLineItem | We have added a new BillingLineItem API to accommodate bulk requests for billing line items. | |

Resolutions

| Product Area | Summary | Description |
|---|---|-------------|
| Area Code Updates | We have updated our area code database to reflect the most recent area code additions. | |
| API - Mixed Content Error with iFrame and OAuth | We have resolved an issue that was causing an error for some users when using OAuth in the patient iframe with Chrome(v90). | |