Troubleshooting Speech to Text

07/24/2024 9:41 pm EDT

If you are encountering issues when trying to use Speech to Text please follow these simple troubleshooting steps so that you can start dictating your notes right away!

- 1. Ensure the iPad is running the latest version of iOS.
- 2. Ensure that the DrChrono EHR app is up to date
- 3. On the iPad, allow DrChrono access to the iPad microphone. To do this go to **Settings** on your iPad.



4. Select Privacy > Microphone.

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Settings	Privacy	
General		
Control Center	Contacts	>
AA Display & Brightness	Calendars	>
Home Screen & Dock	Reminders	>
(i) Accessibility	See Photos	>
🛞 Wallpaper	Bluetooth	>
Siri & Search	Bocal Network	>
Apple Pencil	U Microphone	>
Touch ID & Passcode	Speech Recognition	>
Battery	Camera	>
Privacy	1 HomeKit	>
	Dia & Apple Music	>
App Store	Files and Folders	>
Wallet & Apple Pay	Motion & Fitness	>
	As apps request access, they will be added in the categories above.	

5. Enable DrChrono to access the microphone.

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General	App Clips	>
Control Center		
AA Display & Brightness	Chrome	
Home Screen & Dock	dr DrChrono EHR	
(f) Accessibility	Square	
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Siri & Search	Applications that have requested access to the microphone will a	арреаннеге.
Apple Pencil		
Touch ID & Passcode		
Battery		
Privacy		

If you're still running into issues after following these steps please contact support@drchrono.com.