

Troubleshooting Speech to Text

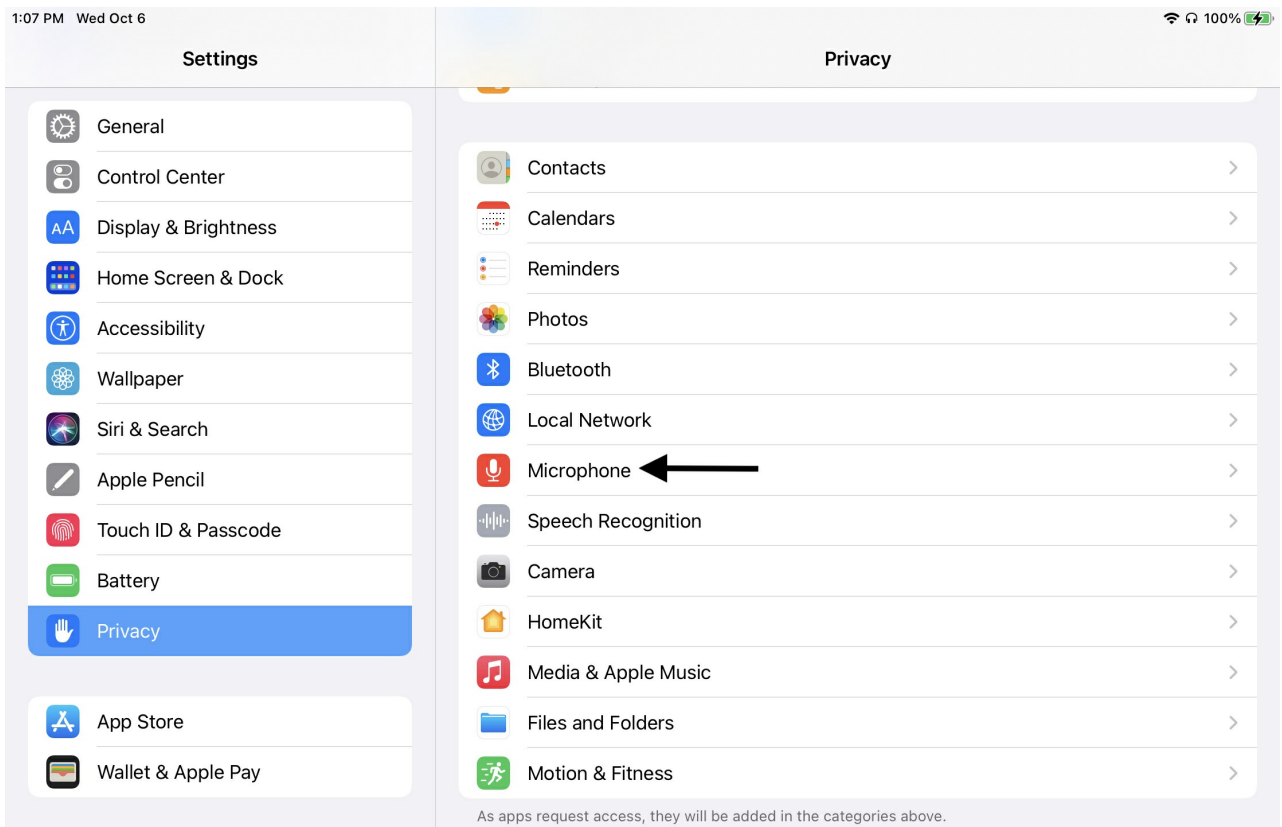
07/24/2024 9:41 pm EDT

If you are encountering issues when trying to use Speech to Text please follow these simple troubleshooting steps so that you can start dictating your notes right away!

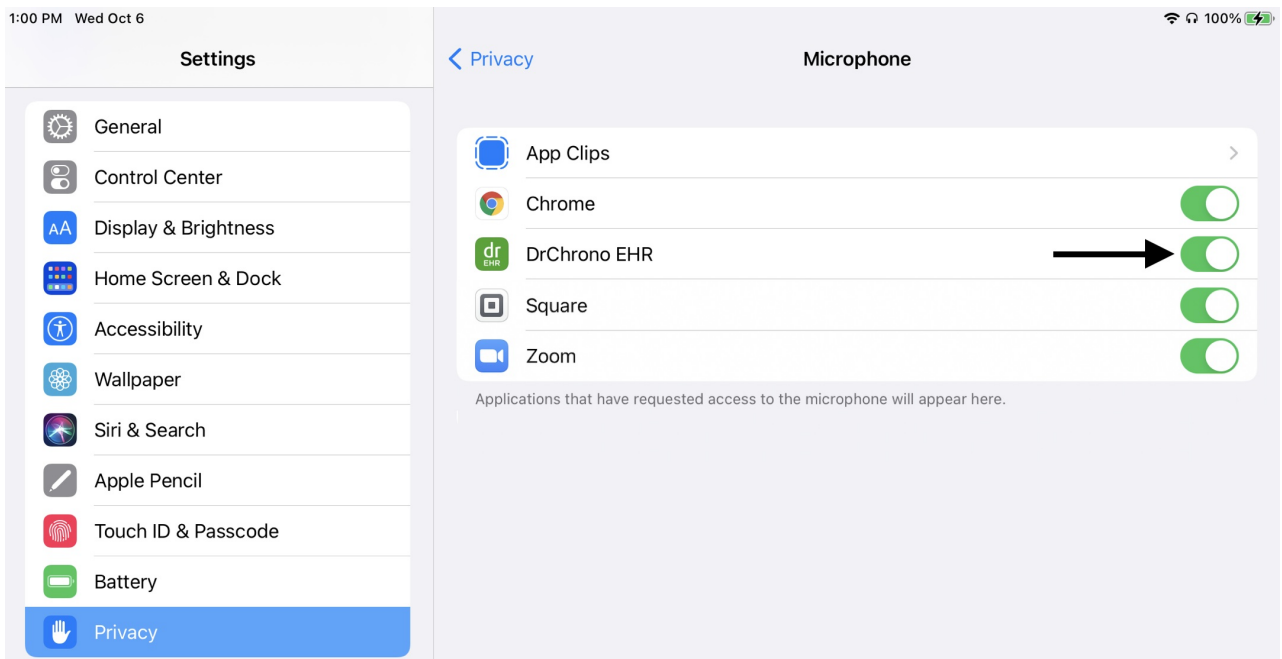
1. Ensure the iPad is running the [latest version of iOS](#).
2. Ensure that the [DrChrono EHR app is up to date](#)
3. On the iPad, allow DrChrono access to the iPad microphone. To do this go to **Settings** on your iPad.



4. Select **Privacy > Microphone**.



5. Enable DrChrono to access the microphone.



If you're still running into issues after following these steps please contact support@drchrono.com.