Enabling your browser's camera for video visits on Microsoft Edge

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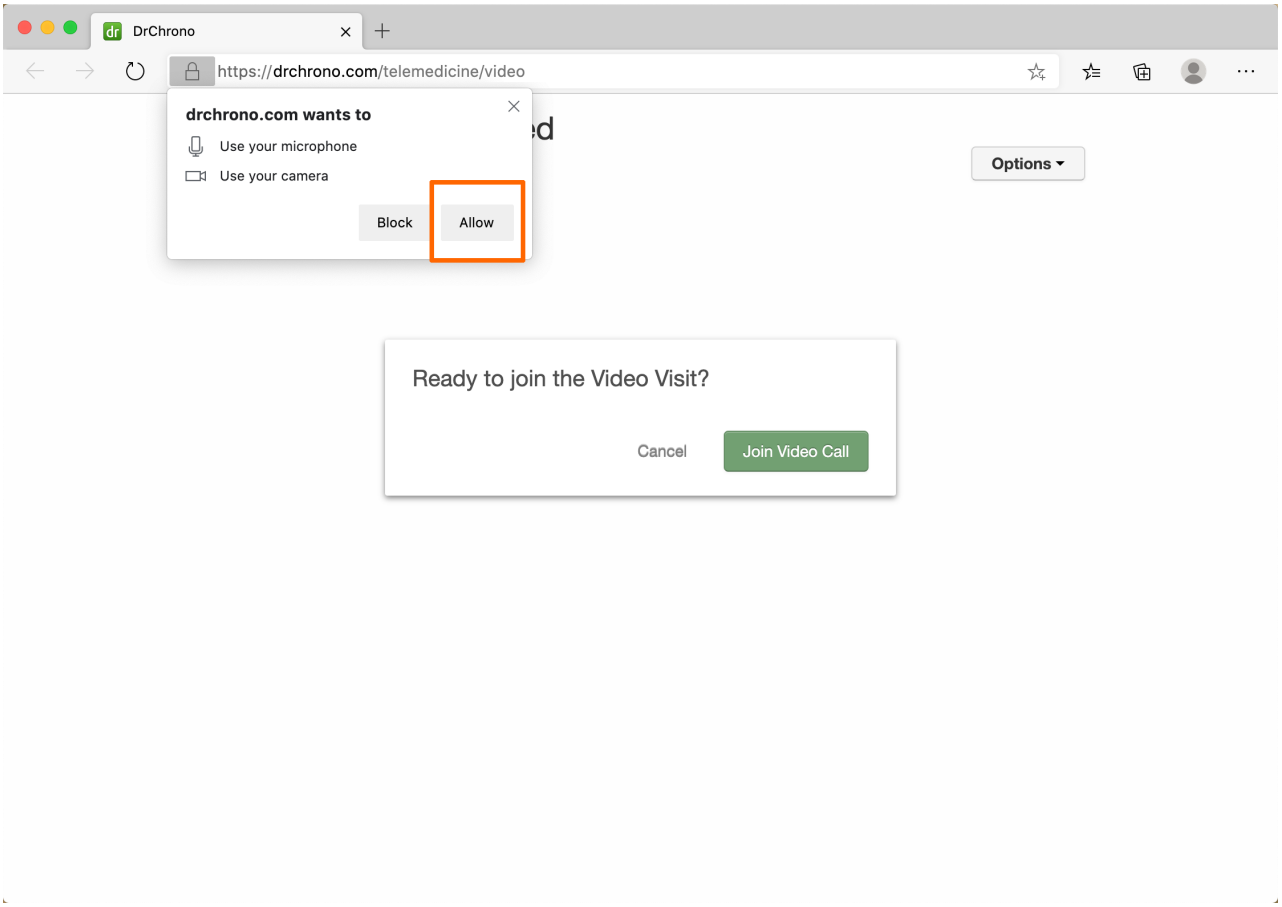
To use DrChrono's telehealth feature, you must enable your camera so that you can join video visits.

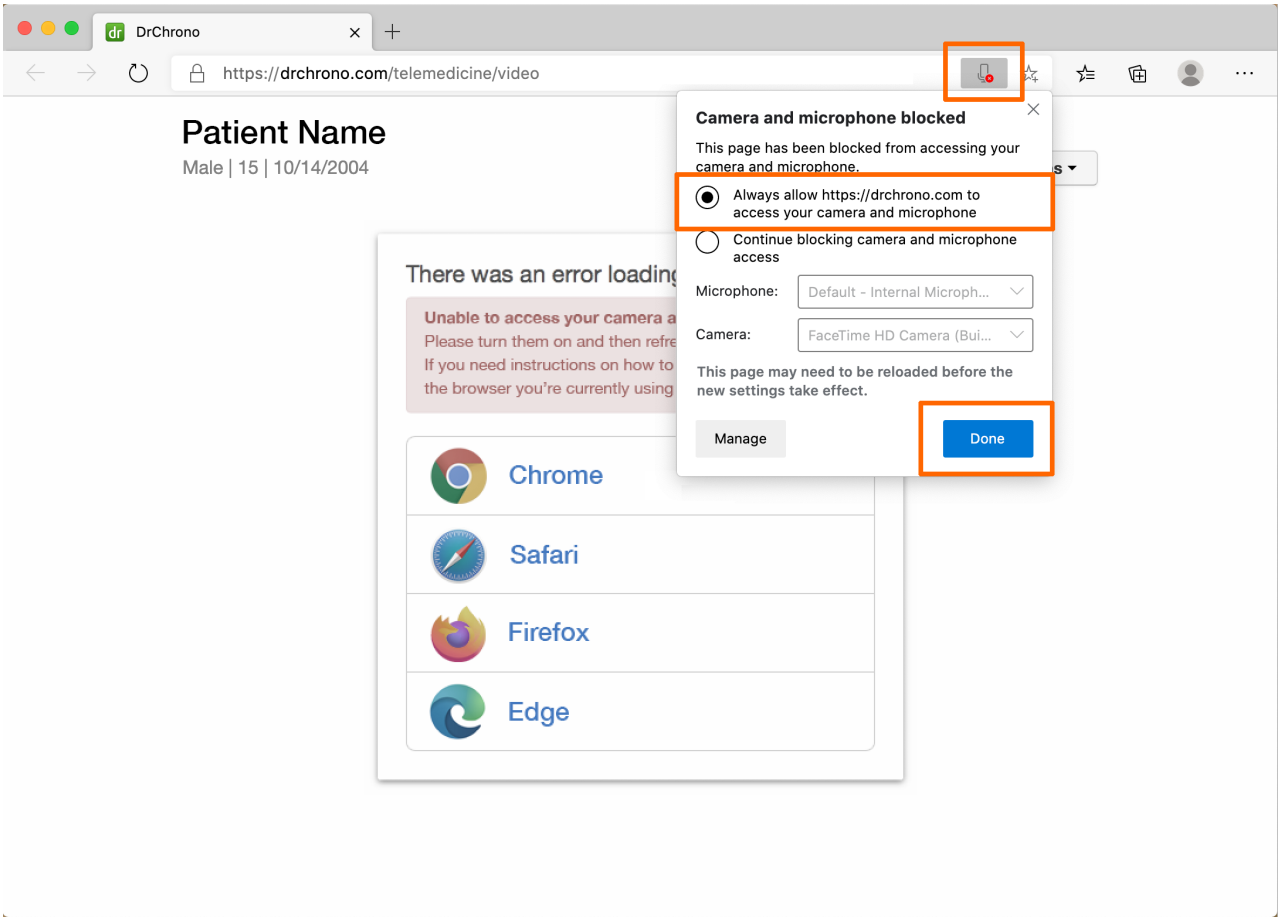
First Video Visit Launch

When you start your first video visit, you will be asked to allow access to your browser and microphone. Click**Allow** and you will be ready for your video visit.



What to do if your video was previously disabled in your browser

If your camera had been previously disabled in your browser, not to worry, click on the camera icon in the top right of Edge's address bar. Click the button that says **Always allow** and **Done**. Refresh the browser and you'll be ready for video visits.


DrChrono
https://drchrono.com/telemedicine/video
Patient Name
Male | 15 | 10/14/2004
Camera and microphone blocked
This page has been blocked from accessing your camera and microphone.
Always allow https://drchrono.com to access your camera and microphone
Continue blocking camera and microphone access
Microphone:
Default - Internal Microph...
Camera:
FaceTime HD Camera (Bui...
This page may need to be reloaded before the new settings take effect.
Manage
Done
There was an error loading
Unable to access your camera a
Please turn them on and then refre
If you need instructions on how to
the browser you're currently using
Chrome
Safari
Firefox
Edge