## **Managing Your Support Tickets**

07/24/2024 6:40 pm EDT

After you have submitted a support ticket, you can view your tickets on the Help Center.

1. Click **Sign In** to log in to the help center.



## 2. Click on your name, and select My Activities.

dr chrono		Submit a request	James Smith ~
			My activities Edit my profile Sign out
Q Search			
Customer Support	My Account	DrChrono EHR V	Veb

3. Here you will be able to see a list of your tickets and the status of those tickets in a dashboard format. This will help you organize your list of active tickets.

## dr chrono

Submit a request 2 James Smith ~

Requests Contributions Following

## My requests

My requests Requests I'm CC'd on				
Q Search requests				Status: Any
Subject	Id	Created	Last activity 🔻	Status
New custom upload patient file with id = 10292 for drtraining	#803246	1 month ago	23 days ago	Solved
Test ticket	#701823	1 year ago	1 year ago	Solved