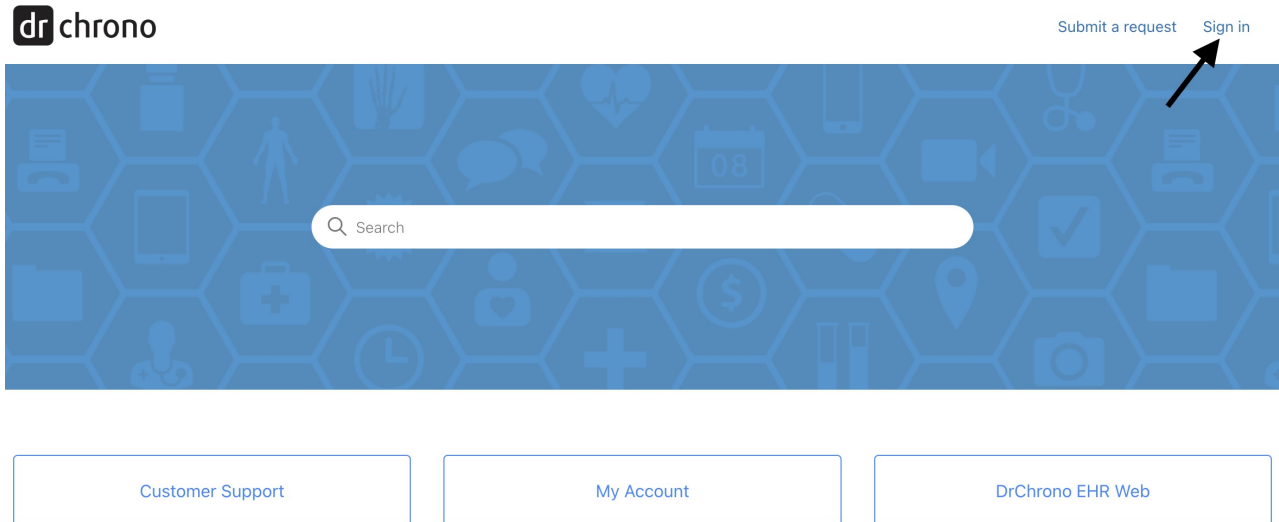


# Managing Your Support Tickets

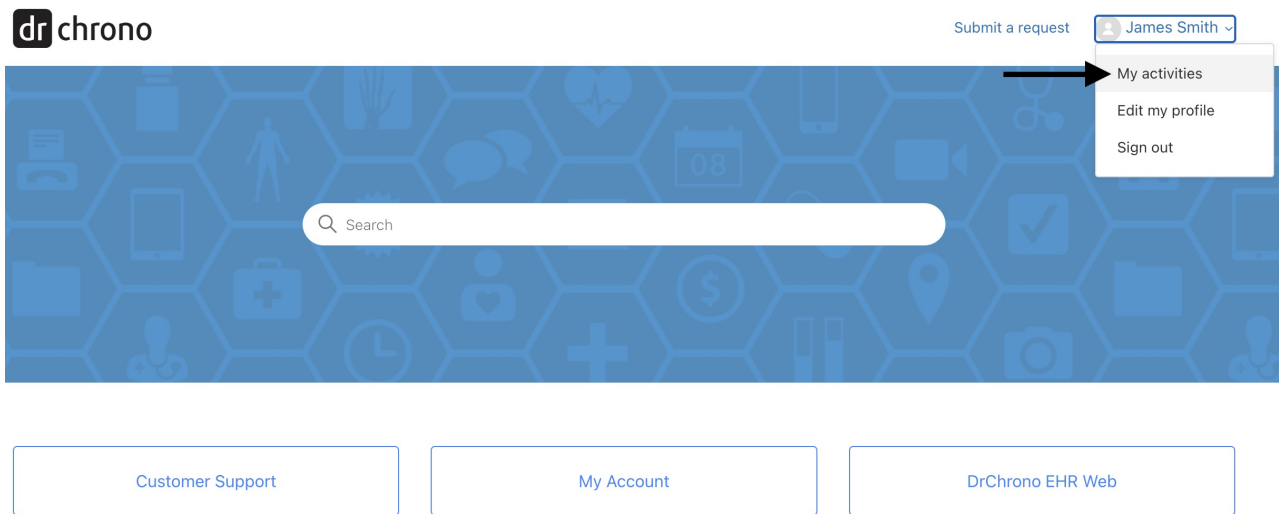
07/24/2024 6:40 pm EDT

After you have submitted a support ticket, you can view your tickets on the Help Center.

1. Click **Sign In** to log in to the help center.



2. Click on your name, and select **My Activities**.



3. Here you will be able to see a list of your tickets and the status of those tickets in a dashboard format. This will help you organize your list of active tickets.

## My requests

Status: Any ▾

Subject	Id	Created	Last activity ▾	Status
<a href="#">New custom upload patient file with id = 10292 for drtraining</a>	#803246	1 month ago	23 days ago	Solved
<a href="#">Test ticket</a>	#701823	1 year ago	1 year ago	Solved