

Internal: Custom Session Timeout for Practice Group

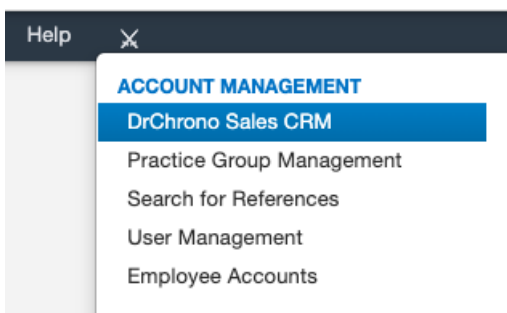
07/24/2024 6:20 pm EDT

This feature will be available on April 25, 2024.

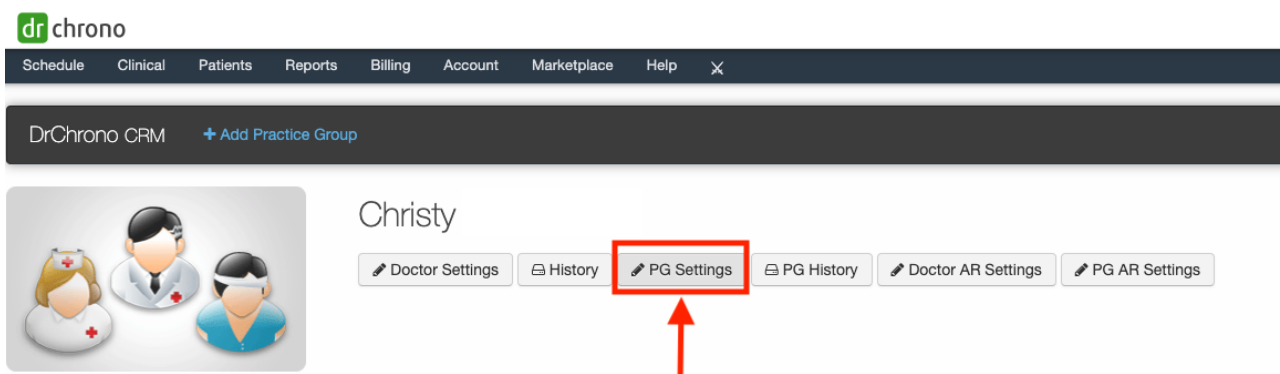
We have advised our customers that if they require all users in a practice group to have a 15-minute session timeout, they should log a support ticket to request the update. We have asked that each practice group communicate these changes to their practices before our support team makes any changes. We also ask that the owner, office manager, or practice admin reach out to make these changes on behalf of the practice.

Please follow the steps below to turn this feature on for the practice group.

1. Navigate to Swords and select "DrChrono Sales CRM."



2. Once you have searched and selected the correct CRM for the Practice Group, navigate and select "PG Settings."



3. Under the Primary Practice Group Settings, there will be an option to "Enable 15-minute timeout for all users." Select the box next to the setting.

- Box store backup Set to true to store the monthly doctor backup to box
- Box sync appointments Set to true to store a daily appointment list on the users box account
- Box sync clinical notes Set to true to sync locked clinical notes
- Box sync strategy Syncing of patients
- Default appt provider for staff The default provider of appointments scheduled by staff
- Default no clinical summary on referral Don't include the patient's clinical summary in referral by default
- Enable 15 minutes timeout for all users**
- Enable billing facilities Enable Billing Facilities
- Enable billing provider
- Enable Custom Insurance Plan Names Enable Custom Insurance Plan Names
- Enable custom vital signs Enable Custom Vital Signs (enabled to Hippocrates and above even the flag is not checked)
- Enable eCR Enable automated generation and transmission of case reports (a.k.a. electronic case reporting)
- Enable institutional claim
- Enable multi primary

Explore History (0)

4. Scroll down to the bottom of the page and select "Update Group Info" to save.

Update Group Info