# Internal: Custom Session Timeout for Practice Group

07/24/2024 6:20 pm EDT

This feature will be available on April 25, 2024.

We have advised our customers that if they require all users in a practice group to have a 15-minute session timeout, they should log a support ticket to request the update. We have asked that each practice group communicate these changes to their practices before our support team makes any changes. We also ask that the owner, office manager, or practice admin reach out to make these changes on behalf of the practice.

Please follow the steps below to turn this feature on for the practice group.

1. Navigate to Swords and select "DrChrono Sales CRM."
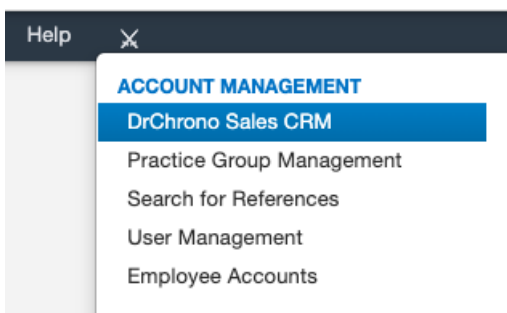
2. Once you have searched and selected the correct CRM for the Practice Group, navigate and select "PG Settings."
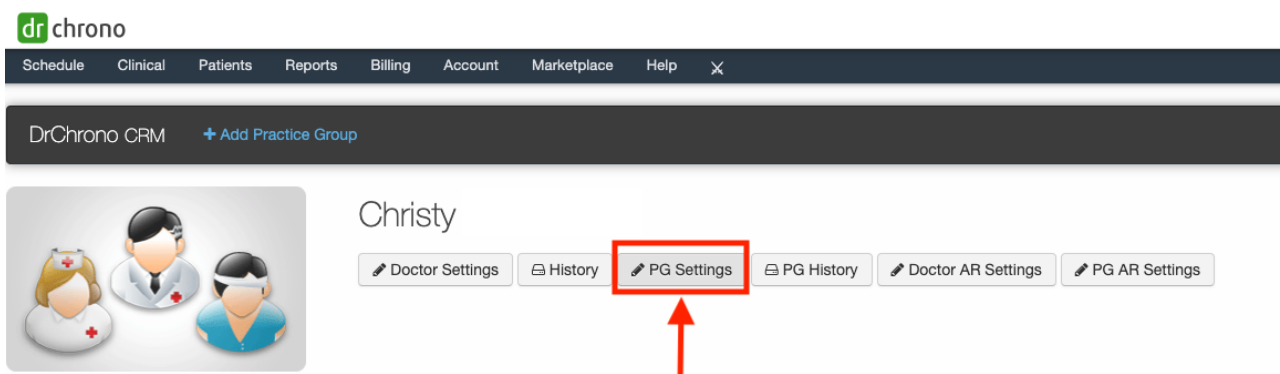
3. Under the Primary Practice Group Settings, there will be an option to "Enable 15-minute timeout for all users." Select the box next to the setting.

4. Scroll down to the bottom of the page and select "Update Group Info" to save.