How do I create a staff account?

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Providers and those with the permission to create staff accounts have the ability to add staff accounts for their staff members. Staff accounts have the following capabilities which may be customized based on your practice needs:

- Full access to DrChrono
- Scheduling, charting, patient information, settings, profiles, and reporting
- Sign/Locking of clinical notes and submission of e-prescriptions. However, these are executed on behalf of the provider the staff member is assigned under. Staff members cannot sign/lock clinical notes and submit e-prescriptions under their own names.
- Billing information, access to all business intelligence tools, and submitting claims

A comprehensive list of staff permissions may be found here.

1. To create a staff account, first mouse over Account on your navigation bar and select Staff Members.

Account Marketplace					
ACCOUNT SETTINGS					
User Settings					
Provider Settings					
onpatient Settings					
Account Setup					
Custom Fields					
Copy Dashboard (Beta)					
API					
App Directory					
PRACTICE SETTINGS					
Offices					
Facilities					
Staff Members					
Staff Permissions					
eRx Settings					

2. Select the +Add Staff Member button on the right side of the page.

Staff							Show inactive	+ Add Stat	f Member
Login	Name	Email	Primary Provider	Cell	Home	Emer Acs	2-Fac Sec*		
joshlow	Josh Low	thomas.your@gmail.com	Thomas Your			~	Inactive Setup	🖋 Edit	Delete
jbodman	Jane Bodman	thomas.your+janebodman@drchrono.com	Robert Bocian		650-690-5986	~	Inactive Setup	🖋 Edit	Delete
tyourvsako	Vivian Sakotoma	thomas.your+viviansakotoma@drchrono.com	Thomas Your			~	Inactive Setup	🖋 Edit	Delete
tyourcbellini	Chad Bellini	thomas.your+chadbellini@drchrono.com	Ben Bernanke			~	Inactive Setup	🖋 Edit	Delete

3. To create a staff account:

- Fill out the information in the given fields (First Name, Last Name, Email Address, etc).
- Select a provider
- Select a role

- Create a password
- You can restrict the staff member to one office or select offices

Click Create New Staff Account when finished. You can edit certain information and settings later.

New Office St	taff						
New staff accounts must be activated via an email that will be sent after creating the account. Please note: Activation link will only be valid for 3 days.							
First name	Staff						
Last name	Member						
Primary Provider	Dr. James Smith]					
Role	Staff ~]					
Email address	staff@drchrono.com						
Username	staffmember123						
Password							
Confirm Password							
Home phone	(111) 222-3333)					
Cell phone	(111) 222-4444)					
Send daily billing report?							
iPad unlock code	6481						
Restrict offices?							
Use new dashboard?							
	+ Create new staff account						

4. A verification email will be sent to the email address you inputted for the staff member. Have your staff member click on the email and it will direct them to their new account in the DrChrono EHR. Your staff member may now begin to log in using the username and password you assigned to them when adding them as a staff member.

The staff member will initially be marked as inactive until they activate their account using the link provided to them in the verification email.

VIDEO: Creating Staff in DrChrono

If you are having trouble viewing this video click here.