

My account is on a Read-Only plan. What information do I have access to?

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My account is on a **Read-Only** plan. What information do I have access to?

Please contact your account manager about pricing for the Read-Only plan.

- 24/7 DrChrono login access with full account access to view all patient records, medical data, billing information, and otherwise
- The ability to export data at your convenience
- You will not be able to create any new appointments (on the web or via the API) or send out any new claims to existing appointments
- Your Fax line is limited to outbound faxes only
- SMS reminders, email reminders, and Phone communication will be disabled
- Limited access to billing reports. Full access to system reports under the reports menu
- Clinical notes can not be changed once on the Read-Only plan, but you can download them.
- Patients will lose access to their OnPatient account
- Export capabilities via the API are still available

Billing Work-Down Read-Only Plan

- 24/7 DrChrono login access with full account access to view all patient records, medical data, billing information, and otherwise
 - The ability to export data at your convenience
 - You will not be able to create any new appointments (on the web or via the API) or send out any new claims to existing appointments
 - Ability to **receive ERAs** and access to view all **existing claims**. Please note: you may NOT re-submit claims on a Billing Work-Down Read-Only plan
 - Your Fax line is limited to outbound faxes only
 - SMS reminders, email reminders, and Phone communication will be disabled
 - Limited access to billing reports. Full access to system reports under the reports menu
 - Clinical notes can not be changed once on the Billing Work-Down Read-Only plan
 - Patients will lose access to their OnPatient account
 - Export capabilities via the API are still available
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