

What versions/generations of iPad and iPhone are supported by DrChrono?

07/24/2024 10:57 pm EDT

Supported iOS Devices in DrChrono

DrChrono currently supports all Apple hardware running iOS versions 14 and later and all compatible devices. Apple does not support all devices in each iOS release and will periodically discontinue support for older devices. Accordingly, DrChrono also discontinues support for older devices. For example, older versions of these products featuring a 32-bit processor chip are no longer supported.

Below is the list of actively supported devices. To guarantee that you have the best DrChrono experience, we highly recommend that you purchase the most recent version of iPad Pro, iPad Air, iPad Mini, and/or iPhone. Older versions of these products featuring a 32-bit processor chip are no longer supported.

When looking at which iPads your practice needs, it can be a little confusing to know which devices will work when it comes to chip processing and memory (capacity). A processor chip is different from how much memory a device has. For example, an older model iPad with 128GB of memory (capacity) and a 32-bit processor chip will not support the DrChrono app. However, a newer iPad with 32GB of memory (capacity) and a 64-bit processor will support the app.

iPad Pro 12.9-in. (5th genera ▼

iPad Air (4th generation) ▼

iPad (8th generation) ▼

Capacity³

Wi-Fi

128GB \$1099

256GB \$1199

512GB \$1399

1TB \$1799

2TB \$2199

Wi-Fi

64GB \$599

256GB \$749

Wi-Fi

32GB \$329

128GB \$429

iPad Pro 12.9-in. (5th genera ▼

iPad Air (4th generation) ▼

iPad (8th generation) ▼

Chip

Apple M1 chip with 64-bit desktop-class architecture

8-core CPU
8-core graphics
Next-generation Neural Engine

8GB or 16GB RAM

A14 Bionic chip with 64-bit desktop-class architecture

Neural Engine

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A12 Bionic chip with 64-bit desktop-class architecture

Neural Engine

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Note: We recommend you always have the most up-to-date version of the DrChrono EHR app [here](#).

If you are not sure what device you currently own, please follow Apple's guide on identifying your device:

- How do I identify what iPad I'm using?: [Identify your iPad Model](#)
- How do I identify what iPhone I'm using?: [Identify your iPhone Model](#)

iPad Pro

- 12.9-inch iPad Pro (4th generation)
- 12.9-inch iPad Pro (3rd generation)
- 12.9-inch iPad Pro (2nd generation)
- 12.9-inch iPad Pro (1st generation)
- iPad Pro 11-inch (4th generation)
- iPad Pro 11-inch (2nd generation)
- iPad Pro 11-inch (1st generation)
- iPad Pro (10.5-inch)
- iPad Pro (9.7-inch)

iPad Air

- iPad Air 2

- iPad Air
- iPad Air (5th generation)

iPad

- iPad (8th generation)
- iPad (7th generation)
- iPad (6th generation)
- iPad (5th generation)

iPad Mini

- iPad mini 4
- iPad Mini 3
- iPad Mini 2

iPhone

- iPhone 12
- iPhone 12 Pro
- iPhone 12 Pro Max
- iPhone 12 mini
- iPhone 11
- iPhone 11 Pro
- iPhone 11 Pro Max
- iPhone XR
- iPhone XS Max
- iPhone XS
- iPhone X
- iPhone 8 Plus
- iPhone 8
- iPhone 7 Plus
- iPhone 7
- iPhone 6S Plus
- iPhone 6S
- iPhone 6 Plus
- iPhone 6
- iPhone SE
- iPhone 5s

iPod touch

- iPod Touch (6th generation)
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